

MEETING SCHEDULE

MONDAY, JUNE 13) Compliance

TIME	#	SESSION	DESCRIPTION	PRESENTERS
8:30-9:30 a.m.	1	Compliance in the Post-Acute Care Environment	This session will review the mandate that all health care in compliance with hospitals, have effective compliance programs, and identify areas of potential compliance risks, with particular emphasis on post-acute care providers.	Shannon DeBra , of counsel, Bricker & Eckler LLP James Flynn , partner, Bricker & Eckler LLP Christine Kenney , director of Regulatory Services, The Quality Management Consulting Group, Ltd.
9:45-10:45 a.m.	2	Vigilant Compliance Needs From the Ground Up	Presenters will share examples of how to build a compliant 340B program, including child site determination, HIPAA compliance, and development of a successful steering committee and key decision points for software implementation.	Brian Bell , director, BDK, LLP Susan Maslin , chief pharmacy officer, Mercy Health
2-3 p.m.	3	HIPAA 2016: Achieving and Maintaining Compliance in a Digital World	This program will review a variety of HIPAA compliance challenges so providers can be better prepared to analyze and resolve them.	Jenny Corotis Barnes , associate general counsel, The Ohio State University Wexner Medical Center Bryn Hunt , associate general counsel & director of health policy, Ohio Hospital Association Lisa Pierce Reisz , partner, Vorys, Sater, Seymour and Pease LLP
3:15-4:15 p.m.	4	Provider and Supplier Enrollment: Challenges and Solutions, Everyday Compliance and Health Care Transactions	Providers and suppliers constantly need to ensure they are in compliance with the Centers for Medicare & Medicaid's and the Ohio Department of Medicaid's enrollment processes. This session will show providers how to navigate these rules during normal business transactions.	Renee Hoschak , senior reimbursement change analyst, OhioHealth Corporation David Johnston , partner, Bricker & Eckler LLP Jennifer Nelson Carney , partner, Bricker & Eckler LLP

MONDAY, JUNE 13) Continuum of Care/Population Health

TIME	#	SESSION	DESCRIPTION	PRESENTERS
8:30-9:30 a.m.	32	The "I" in Team: ProMedica's Geriatric Program's Innovation, Integration and Improvement	This session will cover integrating NICHE (Nursing Improving Care for Elderly Patients) curriculum into existing nursing and certification leading to successful patient experiences.	Jenny Micham , NICHE coordinator, ProMedica Toledo Hospital Tara O'Rourke , administrator, ProMedica Georcht Center for Dementia Care
9:45-10:45 a.m.	33	Building a Team: Creating a West Chester Hospital Community Quality Council	This session will explore the story of acute and post-acute care organization creating a vision for better patient outcomes.	Shelley Acus , director of Nursing, Maple Knoll Village John Cecci , vice president of Health Services, Christian Behavioral Association Jamie Hunter , director of Medical Risk Management, West Chester Hospital
2-3 p.m.	34	When Worlds Collide	Acute care and post-acute care are moving inexorably closer together. This session will take to detail what form linkages between acute and post-acute might take in this brave new PAC/AC world.	Kevin McLaughlin , coordinator/licensed nursing home administrator, Summa Health
3:15-4:15 p.m.	35	Constructing a Post-acute Network—Size Does Matter	This presentation will argue for hospitals not losing sight of the importance of active and on-going engagement with all post-acute providers that receive discharged patients from them.	Kevin McLaughlin , coordinator/licensed nursing home administrator, Summa Health

MONDAY, JUNE 13) Finance/Billing and Managed Care

TIME	#	SESSION	DESCRIPTION	PRESENTERS
8:30-9:30 a.m.	8	Modernizing Paper Remittance and Correspondence Processing	There are solutions available to convert your paper remittance and correspondence into ANSI 835s and organized electronic documents. Presenter will discuss how to optimize your payment.	Gene Calai , senior vice president, Quada, Inc.
9:45-10:45 a.m.	9	Hot Topics Impacting Payment to Hospitals	This session will cover many payment topics chief financial officers and hospital operations teams struggle with daily, including new pieces of service and modifiers impacting payment, the Notice Act and comprehensive care joint replacement.	Jill Griffith , senior manager, Arnett Carbis Toothman LLP
2-3 p.m.	10	Affordable Care Act Mandates: Charitable Hospitals Must Know to Maintain Tax-Exempt Status	Nonprofit hospitals must satisfy IRS requirements to maintain their exempt status. This presentation will address how to implement financial assistance and billing and collection policies, and how to conduct a community health needs assessment that addresses with the rules.	Sara Evans , associate general counsel, National Children's Hospital & Medical Center John Hilvert , partner, Bricker & Eckler LLP Christine Kenney , director of Regulatory Services, The Quality Management Consulting Group, Ltd.
3:15-4:15 p.m.	11	Ensuring a Positive Patient Experience in the Revenue Cycle	Treating patients with dignity and care throughout their entire experience—including the billing cycle—is not only the right thing to do, it is the fiscally responsible thing to do and should be an absolute priority for all hospitals and health care providers.	Brian Garver , vice president, KeyBridge Medical Revenue Care

MONDAY, JUNE 13) Hospital Leadership

TIME	#	SESSION	DESCRIPTION	PRESENTERS
8:30-9:30 a.m.	12	Creating Value in Today's Dynamic Health Care Environment: Using Operational Excellence Methodologies	Participants from the Academy for Excellence in Healthcare, a collaboration between The Ohio State University Fisher College of Business and Cardinal Health, describe how the program helps identify and solve operating challenges, ultimately driving results that can reduce costs and improve patient outcomes.	Gloria (Gigi) Garl Campos , senior project manager, University of Miami, Miller School of Medicine John Hill , partner, vice president, Cardinal Health Sumner Wallace , MD, obstetrics and gynecology residency, Mayo School of Graduate Medical Education
9:45-10:45 a.m.	13	Employee Engagement at the Front Lines	Learn techniques to reach staff where they work to improve engagement scores and ensure sustainability once issues are resolved.	Sue Kozlowski , senior director, Leavell Healthcare Consulting, TechSolve, Inc.
2-3 p.m.	14	Doctors, Dollars and Health Reform	The presentation includes an eye-opening look at physician and hospital payment patterns of the past, an examination of today's hybrid compensation models blending volume and value, and an explanation of the Merit-Based Incentive Payment System and Alternative Payment Models.	Kurt Strosley , vice president of Medicare Alliances, Merritt Hawkins
3:15-4:15 p.m.	15	From Volume to Value—Reimbursement Trends That You Need to Know	This program will address the various CMS payment innovation models, including Bundled Payment Care Improvement, Accountable Care Organizations and Comprehensive Joint Replacement.	Colleen Powers , attorney, Hall, Render, Killian, Heath & Lyman, P.C.

MONDAY, JUNE 13) Human Resources

TIME	#	SESSION	DESCRIPTION	PRESENTERS
8:30-9:30 a.m.	16	OSHA's Multiemployer Policy and the U.S. Department of Labor Joint Employer Doctrines	Learn why, under the OSHA Multi-employer doctrine and the Fair Labor Standards Act, violations committed by subcontractors can be imputed to the actual employer despite contractual arrangements.	Nelva Smith , associate, Steptoe & Johnson PLLC William Wahoff , member, Steptoe & Johnson PLLC
9:45-10:45 a.m.	17	Using Employee Assessments for Proactive Labor Readiness	Organizations have an opportunity to leverage employee assessments (such as 360 reviews), to assess labor competencies, campaign skills and environment to ensure leaders have the critical skills to prevail in union elections.	Rob Geisse , consultant, IRI Consultants Ken Robinetto , managing partner, SMD, LLC
2-3 p.m.	18	Successful Defined Contribution Plans: How to Achieve Fiduciary Excellence	Plan fiduciaries face a variety of challenges in designing and monitoring defined contribution plans for their employees. This session will cover these challenges, which fall under three main categories: fiduciary, investment and participant.	William Courson , senior managing director, Hartland Grant Guyuron , director, Hartland Mike Shebak , senior managing director, Hartland
3:15-4:15 p.m.	19	The Retention Dilemma: Balancing Costs and Employee Engagement	This session focuses on research that provides strategic insights into attitudes and expectations of various generations in the workforce.	Shawn Bogenrief , area president, Arthur J. Gallagher Mary Novak-Jandrey , national managing director, Arthur J. Gallagher

MONDAY, JUNE 13) Nursing Leadership

TIME	#	SESSION	DESCRIPTION	PRESENTERS
8:30-9:30 a.m.	20	Compassion Fatigue Among Nurses Working in Community Hospital ICUs	Learn why organizations must develop strategies to address compassion fatigue among nurses that work in the ICU to care for themselves as well as the patients, if they expect to see improved retention and satisfaction.	Jodi Burdon , University Hospitals, St. John Medical Center
9:45-10:45 a.m.	21	Advanced Practice Registered Nurses: Legal and Legislative Update 2016	This session will explore the latest updates in APRN practice and H.B. 216, the APRN Modernization Act, a legislative effort to update the Ohio Nurse Practice Act.	Jean Singleton , partner, Brennan, Manna & Diamond Christine Williams , certified nurse practitioner, Neighborhood Family Practice
2-3 p.m.	22	Redefining Shared Governance Through Innovation, Standardization and Lean Concepts	Learn why improving and engaging all caregivers in alignment and creating a culture where every caregiver is responsible for the success of the organization's success.	Susan Coyne , continuous improvement expert, Cleveland Clinic Michelle Wendr , nurse manager, Hillcrest Hospital/Cleveland Clinic Daniel Viehbar , manager, Hillcrest Hospital/Cleveland Clinic
3:15-4:15 p.m.	23	Botulism: A Region Responds & Recovers	A team of experts in emergency medicine, infectious disease and disaster management will present an overview of the recognition, response and recovery to a botulism outbreak experienced an outbreak of foodborne Clostridium botulinum in April 2015.	Alissa Ackelson , MD, infectious disease and wound care physician, Fairfield Medical Center Terril Higgins , emergency management coordinator, Fairfield Medical Center Ken Robinetto , managing partner, Fairfield Medical Center Angela Snider , manager, Emergency Department, Fairfield Medical Center

MONDAY, JUNE 13) Patient Experience

TIME	#	SESSION	DESCRIPTION	PRESENTERS
8:30-9:30 a.m.	60	Change the Channel? How to Select the Best Social Media Platform to Meet Your Hospital's Communications Needs	Twitter? Facebook? LinkedIn? This session will provide an overview for hospital and health care professionals to determine how to most effectively leverage social media channels to reach target audiences: patients, support groups, employees, community stakeholders and prospective employees.	Bill Kiehaber , president and partner, Marketing Arches Jonathan Arches , director, Public Affairs, Ohio Hospital Association
9:45-10:45 a.m.	61	How to Support the Health Care Needs of Troops and Their Families	Providers will learn about the specific needs of U.S. troops, their families and Ohio's veterans to promote the health of more than 1 million Ohioans who serve our country.	Chrisanne Gordon, MD , physical medicine and rehabilitation physician, Resurrecting Lives Foundation Col. Mathew Moorman, MD , state air surgeon, Ohio Air National Guard
2-3 p.m.	62	Understanding and Alleviating Fear in the Hospital Setting	This presentation will examine how patients manifest fear in the hospital setting and how providers can assist with coping strategies.	Rachel Permutz , national research director, Sodexo
3:15-4:15 p.m.	63	What Does Your Building Say About Your Organization and Your Culture?	Hospital, architecture, engineering and construction experts discuss how facility design and construction can help a hospital meet organizational goals such as staff engagement, staff retention, physician alignment, efficient operations and an improved bottom line.	Bradley Fink , associate, Westlake Reed Leskosky Phil Kerber , senior project manager, The Whiting-Turner Contracting Company Daniel Viehbar , managing partner, Jeffrey Leimgruber, principal, J.A. Leimgruber Consulting, LLC Phil Libassi , principal, Westlake Reed Leskosky

MONDAY, JUNE 13) Physician Leadership

TIME	#	SESSION	DESCRIPTION	PRESENTERS
8:30-9:30 a.m.	24	The Doctor Did What? Disruptive, Impaired & Transgressing Practitioners	The incidents of a physician, nurse or mid-level practitioner acting inappropriately undermines the culture of safety in hospitals and puts the patient at significant risk. Presenters will discuss recognizing the aberrant practitioner and best practices to change or eliminate these outliers.	Douglas Graff , managing partner, Bricker & Eckler LLP John Irwin, MD , attorney, John R. Irwin, MD, Co. LPA
9:45-10:45 a.m.	25	The Nine Key Components of an Effective Physician Integration Strategy	The biggest reason plans fail is they don't define how the organization not only will develop physician relationships, but implement and manage how to accomplish all three.	Travis Ansel , senior manager, Healthcare Strategy Group D.J. Sullivan , consultant, Healthcare Strategy Group
2-3 p.m.	26	Multi-Specialty Peer Review	This session will highlight the creation and implementation of effective and efficient physician peer review.	Martha Buckley, MD , chief quality officer, Fairfield Medical Center
3:15-4:15 p.m.	27	How Revisions to the National Practitioner Data Bank Guideline Affect Your Facility	For the first time in more than a decade, the U.S. Department of Health and Human Services has revised the National Practitioner Data Bank Regulation.	Stephen Kleinman , partner, Bricker & Eckler LLP Jeremy Morris , associate, Bricker & Eckler LLP

MONDAY, JUNE 13) Physician Relations and Recruitment

TIME	#	SESSION	DESCRIPTION	PRESENTERS
8:30-9:30 a.m.	28	Lessons Learned From Recruiting Millennials Physicians	Competition to attract talented young physicians is increasing. What does it take to get to close the deal? How do you reduce the recruiting strategies and recruitment incentives?	David Andrick , director, Physician Recruitment and Relations, Wilson Memorial Hospital Adrian Byrne , president, Lund Byrne Associates
9:45-10:45 a.m.	29	Leadership Teams: An Organizational Structure for Increasing Physician Engagement	This presentation will discuss the Southern Ohio Medical Center's Leadership Team model and the organizational results it has helped to produce and sustain.	Kendall Stewart, MD , chief medical officer, Southern Ohio Medical Center
2-3 p.m.	30	Adding Value to Physician Compensation	This presentation provides hospital and physician leaders with the tools they need to develop physician compensation plans for value-based reimbursement.	Eric Andreoli , senior consultant, Healthcare Strategy Group John Hill , partner, Healthcare Strategy Group
3:15-4:15 p.m.	31	Budgeting for Physician Practices (work relative value units)	This presentation addresses the financial planning and management challenges of physician employment.	Michelle Wasmund

TUESDAY, JUNE 14) Data and Technology

TIME	#	SESSION	DESCRIPTION	PRESENTERS
8:30-9:30 a.m.	36	UC Health's EPIC Bedside Tablets	Learn how UC Health Bedside, a Securely Connected mobile nursing platform with real-time access to their medical information while they are in the hospital.	PATRICK Baker , vice president Patient Care Services & chief nursing officer, UC Health—West Chester Hospital Ugo Dorrington , information system technology manager, UC Health John Hill , partner, business and project manager of Patient Care Services, UC Health Travis Ansel , business manager of Hospital Operations and Service Line Development, UC Health
9:45-10:45 a.m.	37	Using Technology to Enhance Patient Satisfaction	This presentation will provide an overview of how interactive patient technology through in-room interactive video can be used to improve better patient engagement, improve nurse communication, and have a positive impact on patient satisfaction scores.	Jolinda Lambert , chief executive officer, Innovatons Solutions, Inc.
2-3 p.m.	38	Engaging Patients in Their Care through Technology	This session demonstrates how health care can use the use of mobile devices to provide real-time information that improves population health, connects patients and clinicians and engages patients in their own care.	Mike Speck , president, NuboHEALTH John Hill , partner, chief strategy officer, NuboHEALTH
3:15-4:15 p.m.	39	Digital Health Care Delivery	Learn how smart devices, point-of-care technologies and telehealth can improve patient satisfaction, lower hospital admission rates and meet meaningful use requirements.	Bill Buderay , chief executive officer, Futurity, LLC

TUESDAY, JUNE 14) Facilities Management

TIME	#	SESSION	DESCRIPTION	PRESENTERS
8:30-9:30 a.m.	5	Hospital K9 Programs: Contributing to a Safer Workplace	This program will detail how to build a K9 program, maintain and evaluate the challenges and positives for having such a program.	Michael Angeline , director of Safety & Compliance, Mount Carmel Hospital System
9:45-10:45 a.m.	6	Meeting the Joint Commission's New Requirements for Documentation Information & Analysis	This program will help health care organizations determine best practices in collecting information required by the Joint Commission and Ohio Department of Health to monitor conditions in the environment of care. Presenters will discuss processes and documentation methods.	Angela Timperio , president, Life Safety Enterprises Inc.
2-4 p.m.	7	Leadership on the Green Movement	Learn about the journey of hospitals who have been nominated or won the OHA John Chapman Award for pollution prevention. Learn how this environmental effort has become part of their hospital's culture.	Sr. Barbara Hahl , OSF, senior vice president, Mission Services, Mount Carmel St. Ann's Mick Nation , vice president of Mission and Culture, Tri-Health Col. Thomas Steinbruner , MD, Wright Patterson Medical Center

TUESDAY, JUNE 14) Finance/Billing and Managed Care

TIME	#	SESSION	DESCRIPTION	PRESENTERS
8:30-9:30 a.m.	40	Value in Health Care: Raising the Bar on Results	The value equation (quality and outcomes/cost to all stakeholders) is ubiquitous, but only a few health care providers currently are able to apply the equation in everyday practice. This presentation focuses on enabling health care professionals to compete on outcomes.	Becky Cornett , director, Strategy and Policy, Government Affairs, The Ohio State University Wexner Medical Center
9:45-10:45 a.m.	41	Provider-based Status Compliance: Space Sharing and Reimbursement Challenges	This presentation will address the CMS position on exclusivity of space for hospital providers and the impact of Section 602 of the Bipartisan Budget Act of 2015 on newly provider-based locations. The session will also address compliance risks in operating off-campus provider-based locations.	Ecker Smith , partner, Bricker & Eckler LLP Claire Turcotte , partner, Bricker & Eckler LLP
2-3 p.m.	42	HCAP Update	Attendees will be briefed on the latest developments and refinements of the Hospital Care Assurance Program, its guidelines, principles and cost accounting requirements.	Ryan Biles , senior vice president, Health Economics & Policy, Ohio Hospital Association
3:15-4:15 p.m.	43	Access to Capital	A hospital/health system cannot execute its strategy—regardless of size—unless it until it has access to capital. This program will illustrate the many options available to address non-rated health system Boards, CEOs and CFOs.	Roger Campbell , senior vice president/health system banker, KeyBank Zachary Kau , managing director and chief of the Healthcare Public Finance Group, KeyBank Matthew Mazza , senior vice president/senior healthcare banker, KeyBank

TUESDAY, JUNE 14) Hospital Leadership

TIME	#	SESSION	DESCRIPTION	PRESENTERS
8:30-9:30 a.m.	44	Advanced Practice Provider Student Process	Management of the growing volume of advanced practice students poses a number of opportunities for organizations, including management of existing resources.	Angela Alston , chief manager of Advanced Practice Providers, OhioHealth Physician Group Peter DiPiazza , director, Advanced Medical Center, OhioHealth Ronald Dipiazza , Director, Hospital Medicine Methodist Hospital
9:45-10:45 a.m.	45	How to Develop Effective Physician Leaders	This session addresses developing physician leaders in organizations.	Steve Anderson , president and senior consultant, Integrated Leadership Systems
2-3 p.m.	46	The Executive Blueprint for Hospital Laboratory Outreach Growth	While clinical laboratories as a narrow unit faces challenges such as a business networks, pricing and financial accountability, this session explores its scalable opportunity.	Sean McKibben , president and COO, Mount Carmel West Hospital Jeffrey Myers , CFO, vice president of Financial Services, CHI Services, Inc.
3:15-4:15 p.m.	47	Open Your Doors and They Will Come! Now, How Do We Keep Them?	This session will offer tips on recruiting and maintaining the patient population using social media, patient portals and other tools to build patient engagement and get patients involved in their treatment plan and process.	Misty Blacklock , healthcare consultant, Alta Partners LLC Lynn Bolin , healthcare consultant, Alta Partners LLC

TUESDAY, JUNE 14) Legal and Compliance

TIME	#	SESSION	DESCRIPTION	PRESENTERS
8:30-9:30 a.m.	48	The Obligation to Report and Refund Overpayments	This presentation will discuss the final refund rule and other laws that impose refund obligations upon providers and penalties for non-compliance and the process of identifying, quantifying and refunding overpayments.	Diane Signoracci , partner, Bricker & Eckler LLP
9:45-10:45 a.m.	49	LMR: EHR Episodes 2—The Warrs Strike Back (Longitudinal Medical Records and Electronic Health Records)	A long time ago, in a galaxy far, far away... health care providers struggled with managing their LMRs inside their existing EHR system. This session is part 2 to last year's LMR/EHR primer.	Erin Davis Shedd , assistant general counsel, OhioHealth Corporation Victoria Flinn , associate, Bricker & Eckler LLP Jennifer Nelson Carney , partner, Bricker & Eckler LLP
2-3 p.m.	50	The Push and Pull of Legal and Compliance: The True Odd Couple	This program will address the challenges in self-reporting to the federal government, the making of a qui tam lawsuit and the impact of the DOJ and legal's oversight and compliance's clean-ups and best practices for working relations.	Anthea Daniels , shareholder, Baker Donelson, Bearman, Caldwell & Berkowitz, PC Robert Berman , partner, Bricker & Eckler LLP
3:15-4:15 p.m.	51	Privilege, Prerequisite—Which One's My Privilege? Physician Support Organizations and Peer Review, a Primer	The PSO privilege is often misunderstood and sometimes confused with Ohio's peer review process. This session will clarify some of those misunderstandings.	Stephen Kleinman , partner, Bricker & Eckler LLP Jennifer Nelson Carney , partner, Bricker & Eckler LLP Rosalie Weakland , senior director of Quality Programs, Ohio Hospital Association

TUESDAY, JUNE 14) Mergers and Acquisitions

TIME	#	SESSION	DESCRIPTION	PRESENTERS
8:30-9:30 a.m.	52	Assessing Strategic Options	This session will pose strategic questions and objectives for hospital leaders to consider as they contemplate independent or joint ownership strategies.	Douglas Johnson , principal, Stroudwater Associates Jeff Sommer , director, Stroudwater Associates
9:45-10:45 a.m.	53	Ambulatory Strategic Planning & Successful Implementation	Developing ambulatory care services that adapt to the changing model and demand of health services is a seminal step in achieving growth strategies for health systems as ambulatory care allows for more efficient resource allocation, decreased costs and greater access to specialized care for all patients.	Jeff Brickman , president and CEO, Mountains North Denver Operating Group Centura Health , St. Anthony Hospital Jeff Peterson , principal, Health System Advisors
2-3 p.m.	54	Anti-trust Issues in Mergers, Contracting and Joint Ventures	Federal and state antitrust enforcement is more active and less predictable, while provider consolidation and joint contracting is growing. This session provides strategies for success.	Robert Kidwell , partner, Mintz Levin
3:15-4:15 p.m.	55	Property Tax Exemption and Valuation of Hospital-Owned Property	This program will examine the law and the practice relating to tax exemption for hospital property. The session will include tips and best-practices drawn from the experiences of patient safety, risk management and nursing services that process tax-exemption applications in Ohio.	Jonathan Broller , partner, Bricker & Eckler LLP

TUESDAY, JUNE 14) Organizational Development & Productivity

TIME	#	SESSION	DESCRIPTION	PRESENTERS
8:30-9:30 a.m.	56	Perioperative Services in the Era of Falling Payments and Rising Quality Expectations	Research has been defining the attributes of better performing perioperative service lines, including cases to illustrate how any hospital can improve perioperative operations clinically, financially and operationally.	Noah Bunker , MD, regional vice president, MEDNA Services, Inc. Julie Kline , president, Surgical Directions
9:45-10:45 a.m.	57	Employee Engagement in Action—2015 Case Study	This program demonstrates the employee engagement strategies are properly designed and implemented.	Maureen Donnellan , vice president, Pathfinder MPI
2-3 p.m.	58	Lean Improvement in Physician and Provider Offices	In this session we will review common challenges and recommended solutions to create a smooth workflow and efficient patient flow. Focus areas will include reduction in patient wait times, decreasing the length of visit and efficient patient discharge processes.	Teuchro Ulrich , consultant, TechSolve Inc.
3:15-4:15 p.m.	59	Driving Discharge Satisfaction Scores and Process Improvement With Lean Six Sigma	This program will demonstrate how a hospital's improved patient satisfaction scores and process improvement efforts have on hospital's Lean Six Sigma tools and analysis to improve the hospital's HCAHPS patient satisfaction discharge score and to generate and implement improvements to the discharge process.	Jan Fuchs , manager, Patient Experience, Pomerene Hospital Julia Kline , manager, Medical/Surgical and Special Care Units, Pomerene Hospital Chris Miller , executive director of Corporate Services, Pomerene Hospital

TUESDAY, JUNE 14) Quality and Patient Safety

TIME	#	SESSION	DESCRIPTION	PRESENTERS
8:30-9:30 a.m.	64	How to Achieve True Integration Among Care for Improved Outcomes	This interactive panel presentation shares the journey of one patient care team that has successfully demonstrated the value of coordination of team care in terms of quality of safety, how it works in real-world settings and the benefits it provides to patients, family members and the hospital.	David Birdsall, MD , vice president, CEP America Cep America Julie Kline , manager, Medical/Surgical and Special Care Units, CEP America Matthew Wilson , MD, regional director, CEP America
9:45-10:45 a.m.	65	Partnership for Patients, Hospital Engagement Network 2.0—Integration of Worker & Patient Safety Update	This session will review OHA members' integration of Worker and Patient Safety in 2014. This resulted in an initiative in 2014 that resulted in a 31% reduction in worker injury rates and safety improvements to worker safety can be a key component to improving patient outcomes.	Brad Hunt , director, RiskControl360
2-3 p.m.	66	Antibiotic Stewardship Program Implementation and Evaluation	A team of experts in pharmacy, infectious disease, microbiology and nutrition will present the intervention employed to improve patient outcomes and to reduce the overall burden of antibiotic resistance as well as the outcomes of the medical center's antibiotic stewardship program.	Alissa Ackelson , MD, hospitalist and infectious disease specialist, Fairfield Medical Center Jodie Hildenbrand , infection control practitioner, Fairfield Medical Center Bryce Lifer , clinical pharmacist, lead in antibiotic stewardship, Fairfield Medical Center
3:15-4:15 p.m.	67	Ventilator Associated Events—Overcoming Cultural and Process Barriers	This session covers identifying and developing strategies to improve cultural changes and practices by health care professionals to reduce ventilator associated events in ICU settings.	Brynn Ward , manager, Surgical Intensive Care Unit, ProMedica Toledo Hospital

TUESDAY, JUNE 14) Risk Management and Compliance

TIME	#	SESSION	DESCRIPTION	PRESENTERS
8:30-9:30 a.m.	68	Normal Recovery or Complications: The Risks of Post-Operative Care	This session will review The Doctors Company's study of general surgery medical malpractice claims revealed that 49% of patients who die in the post-operative phase of care that resulted in patient deaths (49%).	Darrell Ranum , vice president, Patient Safety and Risk Management, The Doctors Company
9:45-10:45 a.m.	69	The Importance of Reporting Adverse Drug Reactions and Creating a Culture of Safety	This program identifies a process to go from not reporting to a culture of open reporting, which can help identify trends in potential preventable adverse events.	Kristy Malacos , pharmacist—Pharmacy Systems, Inc. Magduree Hospital
2-3 p.m.	70	Nursing Malpractice Liability: Lessons for Change from Closed Claims	This session will review The Doctors Company's detailed study of over 900 claims and lawsuits involving nurses. The study reveals many of the causes of patient harm and provides insights of risk management and nursing. Case examples will highlight the common allegations in nursing claims and the factors that contribute to patient harm. Strategies to prevent patient injuries during nursing care will be explored.	Julie Brightwell , director, Healthcare System Patient Safety, The Doctors Company
3:15-4:15 p.m.	71	The Effects of Hospital Assaults on Patient Workers	This session will explore the physical and psychological impact patient and visitor assaults have on hospital workers. Understanding these impacts leads to more effective post-assault care of victims and lessens the overall negative impact to the hospital.	Kelly Austin , vice president/training/senior risk manager, KLA Risk Consulting