



2018 Annual Meeting & Education Summit

80+ Educational
Sessions

3 Days of
Leading Speakers

1 Location

JUNE 4-6
HILTON COLUMBUS AT EASTON

Registration now open at ohiohospitals.org/annual-meeting



Download the meeting app OHA Events

Sessions Covering All Aspects of Hospital Operations

- DATA AND TECHNOLOGY
- FACILITIES MANAGEMENT
- FINANCE
- HOSPITAL LEADERSHIP
- HUMAN RESOURCES
- LEGAL AND COMPLIANCE
- NURSING LEADERSHIP
- OPIATE CRISIS
- PHYSICIAN LEADERSHIP
- PHYSICIAN RELATIONS/
RECRUITMENT
- PUBLIC RELATIONS
- QUALITY & PATIENT SAFETY
- RISK MANAGEMENT

Special focus and educational track on Ohio's Opiate Crisis

HOSPITALS ARE
Healing Ohio Communities



Registration Open for 103rd OHA Annual Meeting & Education Summit

Join members of the Ohio hospital community for the 103rd annual gathering of the Ohio Hospital Association. This three-day event features more than 80 educational sessions, keynote presentations by national leaders and special recognition events.

The conference offers approved contact hours for many disciplines, including an American College of Healthcare Executives track offering Face-to-Face credits.

Employees, medical staff, trustees and volunteers of OHA member hospitals and health systems and OHA Corporate Partners may register for the education or vendor components at no cost. Some optional special events or meal functions do require a registration fee,

and payment must be made by credit card when you register online at ohiohospitals.org/annual-meeting.

Non-members of OHA may register for special events. ACHE members may register for the Quality & Patient Safety sessions as well as special events.

REGISTRATION HOURS

Sunday, June 3	3–5 p.m.
Monday, June 4	7 a.m.–5 p.m.
Tuesday, June 5	7 a.m.–6 p.m.
Wednesday, June 6	6:30 a.m.–1 p.m.

EXHIBIT HOURS

Monday, June 4	7:30 a.m.–4 p.m.
Tuesday, June 5	7:30 a.m.–2 p.m.

Agenda At-A-Glance

MONDAY, JUNE 4

8:30 a.m.– 4:15 p.m.	Concurrent Sessions <ul style="list-style-type: none"> Data and Technology Finance Hospital Leadership Legal and Compliance Nursing Leadership Opiate Crisis Physician Leadership Physician Relations/Recruitment Public Relations
11 a.m.– noon	Keynote Address Florence Williams, author of “The Nature Fix,” which investigates connections between the brain and nature.
12:30– 1:45 p.m.	OHA Advocacy Luncheon

TUESDAY, JUNE 5

8:30 a.m.– 4:15 p.m.	Concurrent Sessions <ul style="list-style-type: none"> Facilities Management Finance Hospital Leadership Human Resources Legal and Compliance Nursing Leadership Opiate Crisis Physician Leadership Risk Management Quality and Patient Safety
11 a.m.– noon	Keynote Address Sam Quinones, author of “Dreamland: The True Tale of America’s Opiate Epidemic”
12:30– 1:45 p.m.	OHA Energy & Sustainability Program Awards Luncheon Andrew Singer, Vice President and General Manager, Constellation, will speak and OHA’s annual awards recognizing member hospitals’ energy and sustainability programs will be presented.

TUESDAY, JUNE 5 (CONTINUED)

5–6 p.m. Welcome Receptions	OHA Annual Recognition Dinner Dan and Nikki McCarthy of Sam’s Fans, which supports music and art therapy programs that serve seriously ill patients and their families, will deliver the keynote address as OHA recognizes Health Care Worker of the Year nominees, recipients of the OHA Leadership Awards and the newest inductee to the Ohio Health Care Hall of Fame.
6:30– 8:30 p.m. Program and Awards	

WEDNESDAY, JUNE 6

7:30–8:30 a.m.	ACHE Breakfast Keynote: David A. Olson, FACHE, chairman, American College of Healthcare Executives
11th Annual OHA Quality Summit	
8–9 a.m.	Quality Summit Poster Setup/Displays
9–10:30 a.m.	Engaging Leaders into Clinical Quality Initiatives
10:30–10:45 a.m.	Quality Summit Poster Displays
10:45 a.m.–12:15 p.m.	Leaders Engaging High Performing Teams
12:15–1 p.m.	Quality Summit Lunch and Poster Presentations
1–1:10 p.m.	Ohio Patient Safety Institute Best Practice Award
1:10–2:40 p.m.	Leadership for Successful Outcomes
2:40–2:45 p.m.	Evaluations
3–5 p.m.	ACHE of Greater Ohio New Fellows Reception

Special Events & Speakers Please register for the events of your choice. Fees apply to some meal events.

MONDAY, JUNE 4

Keynote Address, 11 a.m.–noon



Florence Williams

Author of “The Nature Fix”

Williams is an American journalist and nonfiction author whose work focuses on the environment, health and science. Her most recent book is “The Nature Fix,” which investigates connections between the brain and nature. In addition to her work as a bestselling author, Williams is a podcaster and public

speaker. She was a Scripps Fellow at the Center of Environmental Journalism at the University of Colorado and is a fellow at the Center for Humans and Nature and a visiting scholar at George Washington University. She serves on the board of the nonprofit environmental magazine, High Country News.

OHA Advocacy Luncheon, 12:30–1:45 p.m.

Cost: \$40 per person

TUESDAY, JUNE 5

Keynote Address, 11 a.m.–noon



Sam Quinones

Author of “Dreamland: The True Tale of America’s Opiate Epidemic”

Quinones is a journalist, author and storyteller. His books of narrative nonfiction about Mexico and Mexican immigration made him, according to the SF Chronicle Book Review, “the most original writer on Mexico and the border.” His book “Dreamland: The

True Tale of America’s Opiate Epidemic,” was selected as one of Amazon’s Best Books of 2015. A reporter for 24 years, Quinones was based in Mexico for 20 years until 2004. Since moving to California, he has worked for the LA Times, writing stories about immigrants, street gangs, drug trafficking and marijuana growers in Northern California.

OHA Energy & Sustainability Program Awards Luncheon, 12:30–1:45 p.m.

Andrew Singer

Vice President and General Manager, Constellation

Andrew Singer is a leading expert in today’s most discussed energy-related issues. With over 20 years of experience working with some of the world’s largest and most sophisticated energy consumers, Singer is a nationally recognized speaker on timely topics such as the future of alternative energy solutions, why green and sustainable business practices matter and how businesses can implement dynamic, budget-centric energy management programs.

No cost, but registration is required to assure a proper count.



OHA Annual Recognition Dinner

5–6 p.m. Welcome Reception/VIP Reception
6:30–8:30 p.m. Program and Awards



Dan and Nikki McCarthy of Sam’s Fans, which supports music and art therapy programs that serve seriously ill patients and their families, will deliver the keynote address as OHA recognizes the Ohio Health Care Worker of the Year nominees, winners of the OHA Leadership Awards and the newest inductee to the Ohio Health Care Hall of Fame.



Dan and Nikki are the parents of Samantha Jane McCarthy, who fought and ultimately lost a valiant battle against Fanconi Anemia. To honor Sam’s life and legacy, they started Sam’s Fans. Nikki is the founder and executive director of Sam’s Fans. Dan, the president of Columbus-based The Success Group, is a board member of Sam’s Fans.

Emcee: Ross Caruso

10TV Meteorologist

Cost: \$68 per person

Reserved seating available for groups of 10. To secure reserved seating, all 10 table registrants must be registered online on the same registration by May 18. When reserving a table, you must provide all registrant’s names at the time of registration. There is no limit to the number of tables that groups or hospitals may reserve.

WEDNESDAY, JUNE 6

ACHE Breakfast, 7:30–8:30 a.m.

Cost: \$30 per person

TEAMHealth.



David A. Olson, FACHE

Chairman, American College of Healthcare Executives

David A. Olson, FACHE, is senior vice president of External Relations and chief strategy officer at Froedtert Health in Milwaukee. Board certified in health care, Olson has served on the ACHE Board of Governors since 2014. He also served as the

ACHE Regent for Wisconsin from 2004 to 2007 and on numerous ACHE committees throughout the years. Olson has served on the Wisconsin Hospital Association board of directors from 2003 to 2013, and in 2010 he served as the organization’s chair.

Quality Summit Lunch, 12:15–1 p.m.

No cost, but registration is required to assure a proper count.

TEAMHealth.

Meeting Schedule

MONDAY, JUNE 4 ● Data and Technology

TIME	SESSION	DESCRIPTION	PRESENTERS
8:30–9:30 a.m.	Population Health Software and Data Analytics Result in Accountable Care Success	This session will review how Fisher-Titus Medical Center is harnessing the power of data analytics and population health to improve care and succeed as a member of the Ohio River Basin ACO. The presenters will describe the challenges related to using population health software, data analytics and strategies to overcome the barriers.	Sharon McGrail , Population Health Manager, Fisher-Titus Medical Center Cherie Spragg , Vice President of Population Health, Fisher-Titus Medical Center Mark Gaines , Vice President, Lightbean Health Solutions
9:45–10:45 a.m.	Cybersecurity and the Internet of Health Things: Risk Management in Health Care	Hospital networks are incorporating more connected devices which creates a larger attack surface and greater compromise potential. This session will help attendees better understand risks, benefits and strategies to keep networks safer. This session will explore vulnerabilities to cybercriminals and how to more effectively manage risks.	Kimberly C. Metzger , Partner, Ice Miller LLP
2–3 p.m.	Cybersecurity: Threats, Trends, and 5 Things You Must Do Today	Threats of attack from multiple origins are a rapidly growing problem in today's global economy. This presentation will present different topics pertaining to cybersecurity from awareness to current trends, the impact a breach can have on a business and the five things every organization should do to help prevent breaches.	Kevin Carpenter , Director of Security, Privacy and Risk, RSM US LLP
3:15–4:15 p.m.	Leveraging Actionable Data to Combat Sepsis	Licking Memorial Hospital improved outcomes and significantly decreased sepsis mortality rates. Participants will understand the risk of sepsis and rapid treatment required to treat it effectively. This session will provide techniques to leverage technology to assist in identifying and communicating the risk of sepsis in real time.	Sallie Arnett , Vice President of Information Systems, Licking Memorial Health Systems Heather Burkhardt , Vice President of Acute Care Services, Licking Memorial Hospital

MONDAY, JUNE 4 ● Finance

TIME	SESSION	DESCRIPTION	PRESENTERS
8:30–9:30 a.m.	EAPG & Biennium Budget Monitoring Update	Nearly one year into a two-year monitoring project, the presenters will provide an update on the state biennium budget monitoring and an EAPG update highlighting statewide observations from the OHA/BKD project. In addition to an analysis of overall findings, participants will learn about one hospital's experience with the EAPG and Budget Monitoring initiative and how the hospital used the information.	Jackie Nussbaum , Director, BKD CPAs & Advisors Jennifer Goins , Managing Consultant, BKD CPAs & Advisors
9:45–10:45 a.m.	Affordable Care Act Mandates for Charitable Hospitals and New State CHNA Alignment Guidance	Under the Affordable Care Act, charitable hospitals must satisfy IRS requirements to retain tax exempt status. Many are struggling with how to implement financial assistance and billing and collection policies. New state requirements for CHNA alignment apply in 2019. This presentation will identify how to address these requirements.	Kevin Hilvert , Partner, Bricker & Eckler LLP Christine Kenney , Director of Regulatory Services, Bricker & Eckler LLP
2–3 p.m.	Population Health—A Winning Strategy for Fisher-Titus Medical Center	This session will highlight how Fisher-Titus Medical Center in Norwalk is using a Medicare Shared Savings Program Track 1 ACO strategy to improve care, reap financial bonuses and crush MIPS. The presenters will describe how Ohio community hospitals can also successfully implement this strategy and employ population health strategies.	Sharon McGrail , Population Health Manager, Fisher-Titus Medical Center Cherie Spragg , Vice President of Population Health, Fisher-Titus Medical Center Tim Gronniger , Vice President of Strategy and Development, Caravan Health
3:15–4:15 p.m.	Is the Tail Wagging the Dog? Understanding the Impact of Investments on Financial Wellness	Health care institutions face financial challenges every day. Many have bond covenants or ratings to maintain, underfunded pension plans and/or a need to fund projects. Investment portfolios impact financial statements, so strategy should be viewed in a holistic manner. This presentation illustrates a process to evaluate investment portfolios in consideration of enterprise risk.	Grant Guyuron , Senior Managing Director, Hartland

MONDAY, JUNE 4 ● Hospital Leadership

TIME	SESSION	DESCRIPTION	PRESENTERS
8:30–9:30 a.m.	Expectations for Medical Staff Leaders	Physician leaders often fail to meet our expectations, and often this is our fault. Until we have made our expectations clear, organizational leaders cannot hold medical staff leaders accountable for meeting them. This practical presentation will describe a process for making expectations clear up front and will describe some of the results this arduous process has helped to achieve and sustain.	Kendall L. Stewart, MD , Chief Medical Officer, Southern Ohio Medical Center
9:45–10:45 a.m.	Building and Sustaining Trust: What Does it Take?	Building and sustaining trust is an essential piece of effective leadership. However, without being aware of it, many leaders act in counterproductive ways. This session will provide insight into the behaviors that positively and negatively affect trust and provide an environment in which participants can openly explore ways to build strong and trusting relationships.	Steve Anderson, PhD , President/Senior Leadership Consultant, Integrated Leadership Systems
2–3 p.m.	The Millennial In The Backseat	Isn't that what the millennials are? The toddlers in the backseat of our "adult" world? Each day for the next 18 years, 10,000 baby boomers will reach retirement age, leaving room for new front-runners to take the reins of the global economy. The speaker will explore the cross-generational workforce and connect millennials' behavior to the contributions they make in our modern workplace culture.	April Murray , Executive Search Consultant, LeaderStat Premier
3:15–4:15 p.m.	The Neurochemistry Of Conversation—Impact On Leaders, Teams And The Patient Experience	Essential for high performing teamwork is effective communication. Studies show the connection between effective conversations and neurochemistry. Engaged physicians, nurses and staff perform better when the organization is committed to quality and safety and considers teamwork a core value. This presentation will discuss approaches based on the neurochemistry of conversations.	Jayne Byrnes , Principal and ICF Executive Coach, Embrace Excellence LLC

MONDAY, JUNE 4 ● Legal and Compliance

TIME	SESSION	DESCRIPTION	PRESENTERS
8:30–9:30 a.m.	Law Enforcement at the Hospital: Managing Body Cameras and Other Privacy Issues	Compliance with privacy laws while cooperating with the police is a critical balance for hospitals to maintain. The presenters will explain the current status of police officers' use of body cameras in hospitals. They will review the applicable privacy laws and how these may be implicated by the use of body cameras and other disclosures to law enforcement.	Beth Kastner , Partner, Bricker & Eckler LLP Bryn Hunt , Associate General Counsel, Ohio Hospital Association
9:45–10:45 a.m.	Preserving Attorney-Client Privilege in Internal and External Investigations	Federal and state laws increasingly impose obligations on health care providers to investigate and self-report overpayments and other compliance issues. This session will assist providers in protecting their right to invoke attorney-client privilege and work product privilege over the communications and documentation generated in such investigations.	Diane Signoracci , Partner, Bricker & Eckler LLP Emily Root , Assistant General Counsel, OhioHealth
2–3 p.m.	Overview of Ohio's New Maternity Licensure Rules	The presenter will describe Ohio's new maternity licensure rules, provide best practices for implementation and be available to answer provider questions.	Shannon Ritchey , Survey Administrator, Ohio Department of Health
3:15–4:15 p.m.	Ohio Cardiac Catheterization and Open Heart Services—Know Your Requirements	The presenters will review select cardiac catheterization and open heart surgery service requirements and provide a perspective from a Level II cardiac catheterization service provider. They will provide important information on waivers and variances, outlier reports and what is expected if your service does not meet volume goals.	Philip E. Ennen , President and CEO, Community Hospitals and Wellness Centers Christine Kenney , Director of Regulatory Services, Bricker & Eckler LLP

MONDAY, JUNE 4 ● Nursing Leadership

TIME	SESSION	DESCRIPTION	PRESENTERS
8:30–9:30 a.m.	Another Overdose? Why Trauma Informed Care is Important	Two ED nurses embraced trauma informed care, and it helped them deal with compassion fatigue. They will describe what trauma informed care is and how trauma informed care can help the health care sector, especially as the heroin epidemic is straining our frontline staff.	Darris Bohman , Staff RN, Emergency Department, TriHealth Jennifer Williams , Grant Project Coordinator, TriHealth
9:45–10:45 a.m.	APRN-Led Stroke Clinic Reduces Hospital Readmissions	Appropriate utilization of an APRN in an outpatient post-discharge stroke clinic can generate revenue while also reducing a patient's risk for readmission. This presenter will: share the impact an APRN-led stroke clinic can have on hospital stays; identify common causes for readmission in the recently discharged stroke patient; and show how an APRN-led stroke clinic can impact 30- and 90-day hospital readmissions.	Jesse V. McClain IV , APRN, Mercy Health Youngstown
2–3 p.m.	Building Effective, High-Performing Teams	Building great teams is not something that just happens. It takes planning and an ongoing effort to get it right. The presenter will emphasize how team members play a role and must understand and believe their "Why." Participants will learn about communication, building mutual trust and hiring new employees for culture.	Brian Garver , Vice President, KeyBridge Medical Revenue Care
3:15–4:15 p.m.	Creating a Culture of Success to Drive Patient Satisfaction	Employees have the power to make or break brand equity. Choosing culture by design rather than culture by default inspires loyalty and makes employees want to be part of a team. The presenter will share information on companies with winning cultures, where people are motivated to do the right thing, not the easy thing.	Brian Garver , Vice President, KeyBridge Medical Revenue Care

MONDAY, JUNE 4 ● Opiate Crisis

TIME	SESSION	DESCRIPTION	PRESENTERS
8:30–9:30 a.m.	Avoiding Disasters and the Opioid Crisis: Science-Based Decision-Making for Hospital Staff	Hospital staff constantly face the possibility of disasters in patient safety, legal risk management, facility security and other domains—all exacerbated by the opioid crisis. This presentation will cover combined case studies from hospitals with decision-making science and emotional and social intelligence to help hospital staff avoid disasters.	Gleb Tsipursky, PhD , Assistant Professor, Ohio State University
9:45–10:45 a.m.	The Opioid Epidemic: Impact on Ohio Hospitals	The health care industry is changing in response to the opioid epidemic. This change is occurring in the form of how opiates must be prescribed and dispensed and in the form of new and more aggressive forms of legal liability. The presenter will provide an overview of the changes that may have an impact on Ohio hospitals.	David Johnston , Partner, Bricker & Eckler LLP Bobbie Sprader , Partner, Bricker & Eckler LLP
2–3 p.m.	Using Data to Predict Opioid Usage and Develop Preventative Strategies	Hospital systems can harness the power of data strategy, data visualization and predictive analytics to uncover trends and gain actionable insight into current opioid usage. Hospitals can better predict opioid addictive behaviors, intervention strategies and create effective patient-centered communication. This session will explore data analytics and visualization to gain insights into opioid usage and behavior.	Bill Balderaz , President, Futurety Alisa Agozzino, PhD , Associate Professor of Public Relations, Ohio Northern University Shaun Young , CEO, Zarmacy
3:15–4:15 p.m.	Opioid Crisis Fuels Medical Identity Theft	The breach, theft and sale of electronic health records provides opioid users with a new avenue for acquiring illicit prescriptions. Participants will learn how EHR systems are vulnerable to compromise of medical records and assess risks germane to electronic health records. The session will include an overview of the Mount Carmel Health System, Columbus Public Health and Franklin County Public Health collaboration.	Rich Curtiss , Managing Consultant, Clearwater Compliance

MONDAY, JUNE 4 ● Physician Leadership

TIME	SESSION	DESCRIPTION	PRESENTERS
8:30–9:30 a.m.	How to Develop Effective Physician Leaders	Physicians are increasingly called upon to assume medical leadership positions, yet they have little leadership training. This creates challenges for these physicians who decide to take on a leadership role in their hospital. In this interactive session, the presenter will outline how to develop communication, management and leadership skills necessary to succeed.	Steve Anderson, PhD , President/Senior Leadership Consultant, Integrated Leadership Systems
9:45–10:45 a.m.	Medical Staff Appointment & Privileging Options—Knowing What to Use When	The presenters will discuss available medical staff appointment and privileging options including: considerations for processing applications at multiple hospitals within the same system; routine and expedited approval procedures for granting appointment and privileges; procedures for granting temporary, emergency and disaster privileges; locum tenens providers; and telemedicine credentialing by proxy. Common scenarios that arise with respect to the appointment and privileging process will also be discussed.	Catherine Ballard , Partner, Bricker & Eckler LLP Kimberly Parks , Senior Attorney, Bricker & Eckler LLP
2–3 p.m.	Access Strategy and Expansion	Developing an access strategy for patient acquisition and management of existing patients is critical to the growth of a physician practice and ability to manage overall costs of care for patients. Participants will learn how to assess what is the current and potential capacity per physician. The presenter will share skills to develop a strategy to plan new target markets for growth using demographics and potential partners.	Anthony L. Javorka , Senior Manager, Blue & Co, LLC
3:15–4:15 p.m.	Reporting Obligations: The Proverbial Dirty Laundry	Hospital medical staff constantly look to legal counsel for advice in navigating the peer review process around creating an obligation to report. The presenters will discuss common scenarios and options for medical staff to achieve desired reporting outcomes.	Jeremy R. Morris , Partner, Bricker & Eckler LLP Avery Schumacher , Associate, Bricker & Eckler LLP

MONDAY, JUNE 4 ● Physician Relations/Recruitment

TIME	SESSION	DESCRIPTION	PRESENTERS
8:30–9:30 a.m.	Compensation Plan Design, Performance and Alignment of Fair Market Value Opinion	As health care shifts from volume-based to value-based care, development of a physician compensation strategy is key. Participants will learn how to connect physicians and hospital administration together to design a compensation plan that aligns goals and incentives to drive quality, satisfaction and overall performance with the hospital. The presenter will assess what compensation design is best in a fee-for-service vs. value-based payment models of reimbursement.	Kameron H. McQuay , Director, Blue & Co, LLC
9:45–10:45 a.m.	Hire American? Immigration and Health Care in the Trump Era	The presenters will discuss the current and potential changes to the already complex U.S. immigration system. The session will break down the talking points and rhetoric on “Hire American” and President Trump’s other Executive Orders on immigration, including the travel ban. Details on J-1 waivers, along with alternative options for hiring foreign physicians will be provided.	Christl Glier , Partner, Ice Miller LLP Jenifer Brown , Partner, Ice Miller LLP
2–3 p.m.	Physician Retention as a Key Hospital Strategy	The time, money and organizational effort invested in new physicians is wasted about 30 percent of the time. Reducing that failure rate requires an understanding of each individual’s communication style and personal needs as they relate to your hospital. Participants will learn how to communicate with prospects to reveal their true issues.	David L. Andrick , Director of Physician Recruitment & Relations, Wilson Health Adrian R. Byrne , President, Lund Byrne Associates
3:15–4:15 p.m.	How to Bend Key Trends to Achieve Physician Recruitment Success	The physician shortage, maldistribution of providers, the aging population and devastating addiction epidemic are trends placing great pressure on hospitals and clinics across Ohio. The presenter will offer insight and actionable steps health care leaders can take to bend the trends and achieve community health goals despite these challenges.	Tim Sheley , Executive Vice President, Jackson Physician Search

MONDAY, JUNE 4 ● Public Relations

TIME	SESSION	DESCRIPTION	PRESENTERS
8:30–9:30 a.m.	Harnessing the Power of Social Media	Patients are relying on social media and internet resources for their medical information but often encounter misinformation and invalidated resources. Medical professionals can play a key role by being active on social media to provide evidence-based information and address misconceptions. This session helps you understand how social media can be used for positive engagement with the general public.	David Stukus, MD , Associate Professor of Pediatrics, Division of Allergy and Immunology, Nationwide Children’s Hospital
9:45–10:45 a.m.	What Hospitals Can Learn from Content Marketing & the Opioid Crisis	With content marketing now integrated into more brands’ overall strategy, how can you transform your traditional hospital staff into multimedia storytellers? Learn how the state of Ohio uses content marketing to drive the Ohio Opioid Technology Challenge, which invites innovators to join the fight against the opioid health epidemic. Learn how to create a content marketing plan to strategically align with bottom line hospital goals. Learn how to get executive buy-in for digital storytelling methods.	Lisa Arledge Powell , President MediaSource Lisa Colbert , Public Information Officer, Ohio Development Services Agency, Ohio Third Frontier Jerred Ziegler , Content Manager, MediaSource
2–3 p.m.	Re-Building the St. Luke’s Brand After Divestiture	St. Luke’s was faced with a unique challenge: re-establishing its brand after being the first hospital in the country to be divested by FTC order. The lessons learned were important to an organization re-establishing or rebuilding a brand. The presenter will cover how to apply brand fundamentals to rebuilding a brand that has been missing from the market for a period of time.	Judy McFarland , President and CEO, Thread Marketing Group B. J. Fischer , Vice President of Public Relations, Thread Marketing Group David Dewey , President, Strategic Business Resources
3:15–4:15 p.m.	How Top U.S. Nonprofits Use Facebook for Fundraising	Nonprofits continually seek innovative ways to connect with donors. Online giving platforms have changed dramatically in the last decade. While giving online has been accepted by donors, the use of social media as a tool for fundraising has not yet become commonplace. The presenter will detail the results of a study conducted to gain a better understanding of the fundraising efforts of top U.S. nonprofits using Facebook.	Katherine R. Fleck, PhD , Assistant Professor, Ohio Northern University

TUESDAY, JUNE 5 ● Facilities Management

TIME	SESSION	DESCRIPTION	PRESENTERS
8:30–9:30 a.m.	Violence Prevention Through Behavior Analysis	The presenter will address elements of opioid security challenges and help identify early recognition of behavior that may turn violent. Health care workers need to be able to identify the different motivators of behaviors, such as adrenaline, intent, drug-induced and mental illness. Participants will gain an understanding on how to develop appropriate intervention.	Michael Angeline , Safety Officer, Miami Valley Hospital
9:45–10:45 a.m.	Become and Remain Compliant— Legionella Bacteria, Water Management Programs, and Beyond	According to the CDC, Legionnaires' disease is on the rise. The presenter will discuss the steps for implementing a successful Water Management Program, remediation of Legionella bacteria and ongoing proactive control measures in water systems.	Nora Rothschild , Director of Microbiology, Barclay Water Management, Inc.
2–3 p.m.	The Financial Impact of Variable Speed Ventilation Controls In Hospital Kitchens	Commercial kitchens consume more than three times the amount of energy of an average commercial building. Implementing automated kitchen controls provides significant savings that can go toward more important uses. Participants will learn what demand control kitchen ventilation is, how much energy is actually used and the benefits of incorporating kitchen controls.	Brent Morris , Sales Development Manager, Melink Corporation
3:15–4:15 p.m.	Hiring Security? What You Need to Know	Ohio law requires security providers be licensed by the Ohio Department of Public Safety-Private Investigator Security Guard Services, or PISGS. Properly registered security guards will have a state issued identification card. Attendees will learn about the process of securing a license and the different types of licenses available.	Tiffany Gehrlich , Training and Outreach Coordinator, Ohio Department of Public Safety Private Investigator Security Guard Services

TUESDAY, JUNE 5 ● Finance

TIME	SESSION	DESCRIPTION	PRESENTERS
8:30–9:30 a.m.	When Pulled in Different Directions, Keeping Compliant with the Regulations Around Uncollectibles	Regulations and disclosures related to 501R, 990's, new audit disclosures and cost reporting seek different data on charity and bad debt reporting. This panel will discuss the ever-changing regulations while providing tips to highlight a hospital or organization's benefit to the communities served.	Chad Tinkel , Executive Vice President/ Chief Financial & Administrative Officer, Community Hospitals and Wellness Centers Amy Ciminello , Senior Manager, Plante Moran Chris Walski , Principal, Plante Moran
9:45–10:45 a.m.	Using Data Analytics to Develop a Value-Based Payment Methodology	Data analytics and dashboards can provide valuable information as providers evaluate practice patterns, care delivery and episode costs in developing payment reform initiatives. The presenter will review potential dashboards and learn about Premier Health's experience using claims data and dashboards to help develop the health system's value-based payment methodology.	Kathy Bleidorn , Director of Bundle, Strategy and Product Development, Premier Health Brenda Christman , Managing Director, BKD CPAs & Advisors Eric Rogers , Senior Managing Consultant, BKD CPAs & Advisors
2–3 p.m.	Mercy Health Case Study: the Value of a Comprehensive Self-Pay Management Platform	Ohio hospitals face challenges with managing their self-pay population. Assistance program rules and regulations continue to evolve and change on both the state and federal level. Member hospitals will be able to identify opportunities for improvement within their current self-pay management process and how a technology solution can be the backbone to improved self-pay management process.	Patrick Flynn , Vice President of Revenue Cycle, Mercy Health Bryan Exner , Partner and Chief Operating Officer, Bluemark
3:15–4:15 p.m.	Hot Topics Impacting Payments to Hospitals and Physicians	The presenter will describe identifying and prioritizing recent compliance trends and policy changes impacting payments to providers. Participants will be able to identify the OPSS changes for 2018 and proposed for 2019 and explore the OIG Work Plan impacting payments along with the new Targeted Probe and Education Program implemented by CMS implications to physician payments.	M. Jill Griffith , Senior Manager, Arnett Carbis Toothman, LLP

TUESDAY, JUNE 5 ● Hospital Leadership

TIME	SESSION	DESCRIPTION	PRESENTERS
8:30–9:30 a.m.	Designing the Hospital of the Future: the Mount Carmel Grove City Story	A diversity of perspectives and market dynamics confronts the harsh realities of tomorrow's health care delivery system. Less funding; more chronic disease; Medicaid Expansion; system merger and acquisition amid free-standing ED proliferation; rural decline while opioid deaths soar; and manufacturing rebirth with shifting health care coverage. Attendees will understand the connection between today's health care flashpoints and tomorrow's challenges.	Sean McKibben , President and COO, Mount Carmel West/Mount Carmel Grove City Jill Wallace RN , Clinical Project Liaison, Mount Carmel West/Mount Carmel Grove City Marc Sauve , Senior Vice President of Healthcare Transformation, Gresham, Smith and Partners Steven Verner , Project Manager, Gresham, Smith and Partners
9:45–10:45 a.m.	Succeeding Without Selling: Collaboration and Affiliation Strategies	Independent hospitals are redesigning their array of collaborations to meet the shift from fee-for-service to risk-network payment. They are learning to thrive in risk arrangements rather than surrendering to the blunt instrument of takeover. The presenter will update hospital leaders on innovative affiliation models that allow them to achieve their financial and operational goals without handing over the keys.	Joseph R. Lupica , Chairman, Newpoint Healthcare Advisors, LLC
2–3 p.m.	Trends and Implications of the Significant Recent Mergers and Acquisitions in Health Care	Every OHA member, whether a critical access community hospital or a multi-hospital health system, is being impacted by recent health care merger and acquisition activity. The presenters will engage the group in a robust conversation about the recent trends seen in the health care industry.	David Morlock , Managing Director Cain Brothers, a division of KeyBanc Capital Markets Matthew Mazza , SVP Senior Healthcare Banker, KeyBank
3:15–4:15 p.m.	Speak Up... Increase Safety Reporting with a Just Culture	The reporting of safety events, near misses, hazardous conditions and human errors is a necessary component for a good safety program. Speak Up has been developed to provide health care professionals with information and tools that will help them create a “Just Culture” that will increase safety reporting.	Joe Tulga , Safety Officer, OhioHealth

TUESDAY, JUNE 5 ● Human Resources

TIME	SESSION	DESCRIPTION	PRESENTERS
8:30–9:30 a.m.	OSHA Compliance in the Health Care Industry—Regulations that Require Compliance but are Always Forgotten	OSHA has a strong emphasis on enforcement in the health care industry. These hazards include musculoskeletal disorders, workplace violence, hazard communication and bloodborne pathogens. It is important for organizations in the health care industry to remain compliant with the applicable regulations. This discussion will involve issues with recordability, reportability and compensability in the health care industry.	William J. Wahoff , Member, Steptoe & Johnson PLLC Nelva J. Smith , Associate Attorney, Steptoe & Johnson PLLC
9:45–10:45 a.m.	Building Better Benefits: Current Concerns for Employee Benefits Professionals	Uncertainty over the Affordable Care Act, the imposition of employer penalties, the demise of the determination letter program—all of these things and more, challenge human resources leaders daily. The presenter will review hot topics and compliance concerns for employers sponsoring employee benefit plans and professionals who administer them.	Christopher S. Sears , Partner, Ice Miller LLP
2–3 p.m.	Talent Acquisition/Leader Collaboration Drives Recruitment, Promotes a Safety Culture and Colleague Engagement	Faced with high vacancy rates, recruiters and leaders partnered together and held weekly calls to build accountability, enhance communication, streamline the hiring process, and decrease time to fill. Learn how this model has decreased the working vacancy rate from 58.6 percent to 5 percent, addressed staffing concerns and increased engagement and perception of safety.	Susan Schultz , Vice President of Patient Care Services and Chief Nursing Officer, Mount Carmel New Albany Rachel Barb , Senior Talent Acquisition Specialist, Mount Carmel Health System Josette Alexander , Senior HR Business Partner, Mount Carmel New Albany
3:15–4:15 p.m.	#MeToo: Preventing Harassment and Investigating Harassment Complaints	These presenters will discuss strategies for preventing harassment and for investigating harassment complaints, including anonymous claims, harassment by patients and claims regarding behavior from many years ago. Participants will learn how to prevent harassment through effective training and how to effectively investigate anonymous harassment claims both current and from many years earlier.	Lisa M. Kathumbi , Partner, Bricker & Eckler LLP James G. Petrie , Partner, Bricker & Eckler LLP

TUESDAY, JUNE 5 ● Legal and Compliance

TIME	SESSION	DESCRIPTION	PRESENTERS
8:30–9:30 a.m.	Emerging Liabilities in the Opioid Epidemic: What's Out There?	Opioid abuse and addiction has become one of the most pressing concerns in health care today and is fueling a new wave of both criminal and civil lawsuits. This session is for those who work in health care or prescribe opioids and will cover liability risks related to opioid prescribing and how to mitigate risk and liability claims related to opioids.	Bobbie S. Sprader , Partner, Bricker & Eckler LLP Judy L. Klein , Manager, Risk Management, Coverys
9:45–10:45 a.m.	Relationships with Post-Acute Care Providers—Compliance Pitfalls and Opportunities for Collaboration	Hospitals are just one stop in the continuum of care. Collaborations between hospitals and post-acute care providers (such as hospices and nursing homes) are increasingly important for quality improvement and continuity of patient care. While these collaborations can offer many benefits, they can also pose compliance risks if the relationship is not properly structured. The presenter will educate OHA members on legal considerations for hospitals when entering into collaborations with post-acute care providers.	Beth Kastner , Partner, Bricker & Eckler LLP Joshua Gilbert , Associate, Bricker & Eckler LLP
2–3 p.m.	Medical Marijuana and Hospitals: Risk Management and the Opioid Crisis	Hospitals need to know how to assess the legal risks presented by Ohio's medical marijuana law since it conflicts with federal law. Hospitals need to understand how effective medical marijuana has been for chronic pain as opposed to prescribing opioids and the risks. Participants will be able to understand the difference between Ohio's medical marijuana law and federal laws, and how the difference presents various risks to a hospital involved in medical marijuana.	Brian Higgins , Attorney, Health Care Industry Team, Frost Brown Todd LLC Monica McPeck , Director of Risk Management and Associate General Counsel for Risk and Insurance Management, TriHealth Pritesh Kumar, PhD , Owner, PhytoSciences Consultants
3:15–4:15 p.m.	Navigating HIPAA's Right to Access: Compliance Challenges and Pitfalls for 2018	In February 2016 Access Guidance, the Office of Civil Rights emphasized the importance of a patient's right to access their health information. This program will assist providers to navigate the various regulatory schemes that govern patient access rights and to understand the various health information technology issues that can facilitate or hinder these access rights.	Lisa Pierce Reisz , Partner, Vorys, Sater, Seymour and Pease LLP John Schriver , Associate General Counsel, The Ohio State University Wexner Medical Center

TUESDAY, JUNE 5 ● Nursing Leadership

TIME	SESSION	DESCRIPTION	PRESENTERS
8:30–9:30 a.m.	A Safe Journey from Maternal-Fetal Triaging Index Pilot to Implementation	This presentation is a safety story. It is a timeline presentation, relaying Mount Carmel East's experience with the Association of Women's Health, Obstetric and Neonatal Nurses MFTI Pilot project and its implementation, including the obstacles along the way. The hospital's story reflects a goal to increase patient safety and how the process management team helped in collecting the data to express the need for support to hospital administration.	Patricia Priddy , Nurse Manager Labor and Delivery, Mount Carmel East Hospital
9:45–10:45 a.m.	Culinary Medicine at Mount Carmel West	Culinary Medicine is a multidisciplinary approach to implementing lifestyle changes that have shown large decreases in mortality and readmission rates. Mount Carmel West's initiatives are bringing the underserved an approach gaining viral popularity in all patient demographics. The presenter will explain how Culinary Medicine can decrease costs, overall mortality and readmission rates.	Noah Hagen, DO , Internal Medicine Resident Physician, Mount Carmel West Lisa Hamilton, MD , Assistant Program Director/Director of Ambulatory Clinic, Mount Carmel Internal Medicine Residency Program
2–3 p.m.	Advanced Practice Registered Nurses: 2018 Legislative and Legal Update	The presenters will provide the latest updates on law and rule changes affecting APRNs practicing in or on behalf of Ohio hospitals, as well as explore pending, proposed and future APRN legislative initiatives.	Jeana M. Singleton , Partner, Brennan, Manna & Diamond, LLC Christine M. Williams , Family Nurse Practitioner, Ohio Association of Advanced Practice Nurses
3:15–4:15 p.m.	Older Adult Experience with Care Coordination	Care Coordination Programs have been designed to streamline services for older adults with multimorbidity to reduce costs and improve their health. The presenter will discuss tangible strategies to help hospitals meet the third aspect of the Triple Aim and improve older adults' experience of care.	Jean Scholz Mellum, PhD , Assistant Professor, Capital University

TUESDAY, JUNE 5 ● Opiate Crisis

TIME	SESSION	DESCRIPTION	PRESENTERS
8:30–9:30 a.m.	Addiction Related Harm Reduction: A Collaborative Approach	These presenters will discuss the components of community-based harm reduction programming and how services can be maximized by utilizing the collective knowledge and resources of public/private joint efforts.	Brian Pierson , Regional Director Outreach Population Health, Mount Carmel Health System Melissa Green , Harm Reduction Program Manager, Columbus Public Health
9:45–10:45 a.m.	Opioid Litigation Trends and the Trickle Down Effect	The presenter will share insights on the current legal trends and possible implications for hospitals and health care providers relating to the opioid crisis. The presenter will provide a comprehensive background on the opioid crisis and current legal implications.	Jessica Davis , Partner, Roetzel & Andress
2–3 p.m.	A New Model for Developing a Continuum of Care for NAS Babies	The opioid crisis has resulted in an increased numbers of babies being born with Neonatal Abstinence Syndrome, which has challenged hospital NICUs across Ohio. This session explores innovative best practices for developing a continuum of care between a hospital and non-hospital for the care of babies with NAS.	Daphne Kackloudis , Partner, Brennan, Manna & Diamond, LLC Ashley Watson , Associate Attorney, Brennan, Manna & Diamond, LLC Jill Kingston , Executive Director, Brigid's Path Lisa Jasin, DNP , Clinical Director & Neonatal Nurse Practitioner, Brigid's Path & Dayton Children's Hospital
3:15–4:15 p.m.	Confiscating and Disposing of Patient Property	An incompetent individual is brought to your Emergency Department. You need to do a search to see if there is any identification or something that can help you understand what happened. You now have a coat, a gun, a prescription bottle and a bag of white powder. The purpose of this session is to review your legal responsibilities and options for return, disposal and/or reporting.	Catherine M. Ballard , Partner, Bricker & Eckler LLP Addison Hutcheson , Associate, Bricker & Eckler LLP

TUESDAY, JUNE 5 ● Physician Leadership

TIME	SESSION	DESCRIPTION	PRESENTERS
8:30–9:30 a.m.	Moving Your Employed Provider Network Out of “Operational Chaos”	Employment of providers has become the dominant alignment strategy for hospitals and health systems. With this growth has come the challenges of building the right management infrastructure to manage these large, diverse multispecialty groups, and getting these providers engaged in a “group” mindset to create value. This presentation addresses how to move hospital-employed networks forward.	Travis Ansel , Partner, HSG Terry McWilliams, MD , Chief Clinical Consultant, HSG Davis Creech , Director, HSG
9:45–10:45 a.m.	Building the Right Physician Leadership Council for Your Employed Provider Network	The Physician Leadership Council plays a central role in a high-performing, health system-employed provider network. Many organizations struggle with developing the right composition of providers and developing effective subcommittee structure. This presentation lays out a structured approach to evaluating a PLC and recommends a plan of action for improvement.	Travis Ansel , Partner, HSG Terry McWilliams, MD , Chief Clinical Consultant, HSG Davis Creech , Director, HSG
2–3 p.m.	Why Your Employed Provider Network Is Losing Money	There are several drivers of employed network losses, but hospitals often do not have their arms around them comprehensively. The presenters will identify areas HSG commonly sees employed provider networks generating subsidies in, and recommends best practices for management intervention.	Travis Ansel , Partner, HSG Terry McWilliams, MD , Chief Clinical Consultant, HSG Davis Creech , Director, HSG
3:15–4:15 p.m.	Building a High-Performing Physician Network	Health systems have invested millions in employed physician networks, but those groups are producing marginal strategic value. The presenter will discuss how these groups must evolve and outline a roadmap for building a high performing group—one that can manage populations and take risk.	David Miller , Managing Partner, HSG William Griffin , Director, Research and Planning, Halifax Health

TUESDAY, JUNE 5 ● Risk Management

TIME	SESSION	DESCRIPTION	PRESENTERS
8:30–9:30 a.m.	Caring For LGBT Patients	There are risk management and patient safety concerns related to lack of knowledge and competence in caring for LGBT patients. The presenter will assist health care providers to assess their practice and improve patient safety/experience.	Justine Wells , Senior Risk Consultant, Coverys
9:45–10:45 a.m.	Does the Legal Medical Record Exist Anymore? Caring for LGBT Patients	The Ohio Supreme Court decision in the Griffith case delineated the definition of a medical record in Ohio. The presenter will provide guidance to hospitals on how to manage medical records and will provide updates on relevant case law and legislation.	Jennifer M. Nelson Carney , Partner, Bricker & Eckler LLP Erin Davis Shedd , System VP and Associate General Counsel, OhioHealth Bobbie Sprader , Partner, Bricker & Eckler LLP
2–3 p.m.	Into the Weeds: Legal and Business Considerations for Hospitals in the Age of Medical Marijuana	The presenters will discuss a variety of legal and business issues confronting Ohio hospitals relative to medical marijuana legalization. Attendees will gain knowledge of issues unique to hospitals, including the impact of conflicting federal law, clinical and operational considerations, third-party payor issues, and academic research considerations.	Jolie N. Havens , Vice President of Vorys Health Care Advisors, Vorys, Sater, Seymour and Pease LLP Elizabeth T. Smith , Partner, Vorys, Sater, Seymour and Pease LLP
3:15–4:15 p.m.	Hospital Closed Claims: Taking a Closer Look	The presenters will review The Doctors Company's study of over 3,000 hospital claims closed during the previous 10 years. The study reveals the most prevalent claim allegations and factors that contributed to patient injury. Case examples will highlight the study findings and strategies to prevent claims will be explored.	Julie Brightwell , Director, Healthcare System Patient Safety, The Doctors Company Darrell Ranum , Vice President, Patient Safety and Risk Management, The Doctors Company

TUESDAY, JUNE 5 ● Quality and Patient Safety

TEAMHealth.

TIME	SESSION	DESCRIPTION	PRESENTERS
8:30–9:30 a.m.	Improving Patient Safety Using AHRQ's Safety Culture Survey Results and Just Culture	The presenters will describe the theory related to just culture in relationship to patient safety. They will identify ways to implement just culture training throughout the organization and discuss ways to utilize AHRQ Safety Culture data with performance improvement teams.	Nick Marsico , Vice President, Ancillary Services and Chief Operating Officer, Magruder Hospital Linda Oman , Director of Risk Management & Regulatory Compliance, Magruder Hospital
9:45–10:45 a.m.	Who Gets What and Why	Hospitals have a number of committees and individuals with seemingly overlapping responsibilities. The presentation will examine these positions and discuss which committees or individuals should receive quality information and why.	Catherine Ballard , Partner, Bricker & Eckler LLP Jeremy Morris , Partner, Bricker & Eckler LLP
2–3:30 p.m.	Diagnostic Errors	Diagnostic errors persist throughout all settings of care and continue to harm an unacceptable number of patients. Most people will experience at least one diagnostic error in their lifetime. The presenter will provide an overview of the report from the NASEM (formerly the IOM), "Improving Diagnosis in Health Care."	Richard E. McClead, Jr., MD, MHA , Associate Chief Medical Officer, Nationwide Children's Hospital, Professor Emeritus, Pediatrics, Ohio State University College of Medicine, Co-Editor-in-Chief, Pediatric Quality and Safety Elham A Yousef, MD, MSc, FACP, FHM , Assistant Professor of Medicine, Cleveland Clinic Lerner College of Medicine of Case Western Reserve University and Staff Hospitalist, Cleveland Clinic Main Campus



TIME	SESSION	PRESENTERS
7:30–8:30 a.m.	ACHE Breakfast	Keynote speaker: David A. Olson, FACHE , Chairman, American College of Healthcare Executives and Senior Vice President of External Relations and Chief Strategy Officer, Froedtert Health
8–9 a.m.	Poster setup and presentation opportunity	
9–10:30 a.m.	Engaging Leaders into Clinical Quality Initiatives	<p>Moderator: David A. Olson, FACHE</p> <p>Panel: Juliana Barr, MD, FCCM Associate Professor, Anesthesiology, Perioperative, and Pain Medicine, Stanford University School of Medicine, Staff Anesthesiologist and Intensivist, VA Palo Alto Health Care System</p> <p>Bryon C. Scott, MD, MBA Deputy Chief Health Officer, Simpler Consulting, IBM Watson Health</p> <p>Rob Montagnese, CPA, MHA, BA President and CEO, Licking Memorial Hospital</p>
10:30–10:45 a.m.	Poster presentation opportunity	
10:45 a.m.–12:15 p.m.	Leaders Engaging High Performing Teams	<p>Moderator: Becky Taylor, DNP, RN, NEA-BC System Director, Quality, Safety & Decision Support, ProMedica</p> <p>Panel: Jim Middleton, RN, MSN, MBA Chief Nursing Officer, Knox Community Hospital</p> <p>Bradley Martin, MD, FACP, FCCP Vice President, Medical Affairs, Summa Health System</p> <p>Sara Brokaw, RN, MSN Vice President, Patient Care Services, The Bellevue Hospital</p>
12:15–1 p.m.	Poster presentation opportunity	
12:15–1 p.m.	Lunch, provided	
1–1:10p.m.	Ohio Patient Safety Institute Best Practice Award	
1:10–2:40 p.m.	Leadership for Successful Outcomes	<p>Moderator: James O’Brien, MD, MSc System Vice President of Quality, OhioHealth</p> <p>Panel: Tammy Lundstrom, MD, JD Chief Clinical Officer, Premier Health</p> <p>Shannon Hasenkamp, RN Director, Quality & Patient Safety, OhioHealth Grant Medical Center</p> <p>Sue Neumann, MS, RNC-OB, CPHRM, CPPS Director, Quality/Risk/Corporate Compliance, Wilson Health</p>
2:40–2:45 p.m.	Evaluations	
3–5 p.m.	ACHE of Greater Ohio New Fellows Reception	

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Quality & Patient Safety track,
ACHE Breakfast & Quality Summit



Energy & Sustainability Program Luncheon



Registration Details

All attendees must register online at ohiohospitals.org/annual-meeting. Please complete one registration per person and choose the special events of interest to you.

If you have registered online before for OHA events, please use the same email address you previously used.

LOCATION

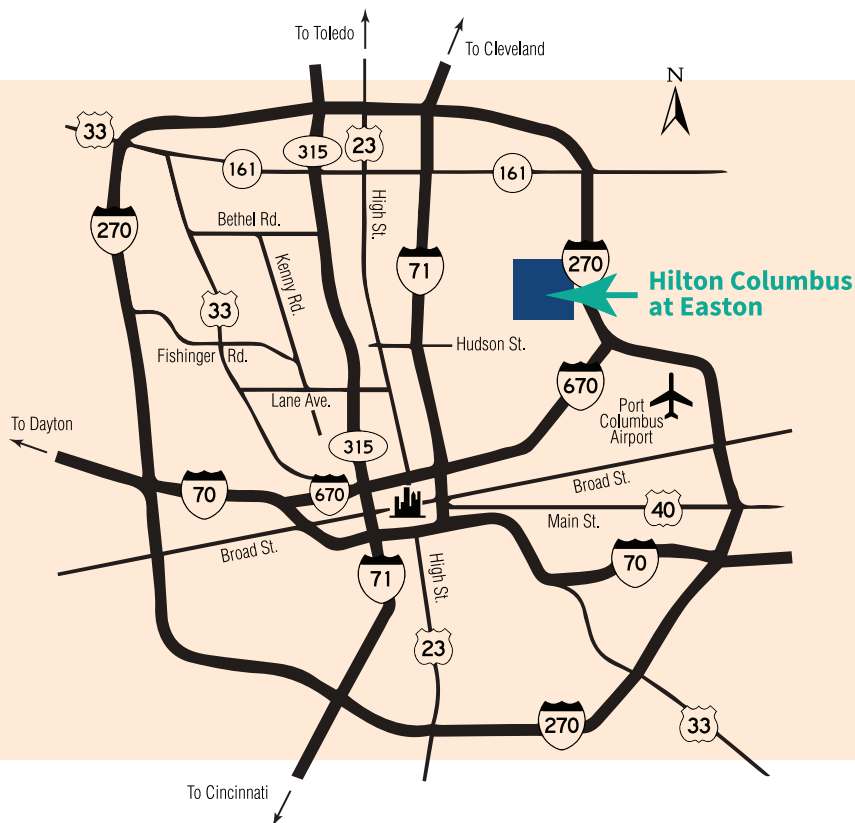
Hilton Columbus at Easton
3900 Chagrin Dr.
Columbus, Ohio 43219
614-414-5000
www.hiltoncolumbus.com

DIRECTIONS

- Located in the northeast quadrant of the Columbus metro area
- Off I-270 at exit number 33
- On the corner of Easton Way and Chagrin Drive

PARKING

- Self parking (no charge)
- Valet parking \$14 (per day)



HOTEL ACCOMMODATIONS—RESERVE BY MAY 4

Please make room reservations directly with the Hilton Columbus at Easton at 614-414-5000 or via the link at ohiohospitals.org/annual-meeting. Be sure to use the meeting code “HOA” to receive the group rate: \$194 per night, single and double.

The cut-off date to receive the group rate is Friday, May 4.

After this date, rooms will be available at the regular rate. Please note a first night deposit is required with all reservations and will be charged to your credit card. Please make your reservations quickly, as the group block fills up very early.

SPECIAL ACCOMMODATIONS

OHA makes every effort to accommodate individuals with special dietary or physical needs by providing auxiliary aids and services. If special arrangements are required for an individual to participate in this event, including meal functions, please contact Casey Strader at 614-384-9133 or Casey.Strader@ohiohospitals.org. Requests must be made 10 days in advance, before Friday, May 25.

CONTINUING EDUCATION CREDITS

The Ohio Hospital Association is registered with the Accountancy Board of Ohio. CPE Sponsor #235. Participants can be awarded continuing professional education credits. The Ohio Hospital

Association (OLN-0017-P) is approved as a provider unit of continuing education by the Ohio Board of Nursing through the approver unit at the Ohio League for Nursing (OBN-006-92), and provider unit status is valid through June 30, 2020. Please contact Casey Strader at OHA at 614-384-9133 or Casey.Strader@ohiohospitals.org for more information on continuing education credits.

Credits offered at past OHA annual meetings include:

- Accountancy
- Legal
- NAMSS
- Nursing
- Pharmacy
- AHIMA
- ACHE—Face-to-Face

CANCELLATION POLICY

If you find you are unable to attend, please contact Sherri Cohen at Sherri.Cohen@ohiohospitals.org or 614-221-7614 so OHA can properly plan for meals and meeting rooms. Refunds will be given for special event fees if OHA is notified by May 21. After May 21, no refunds will be issued.

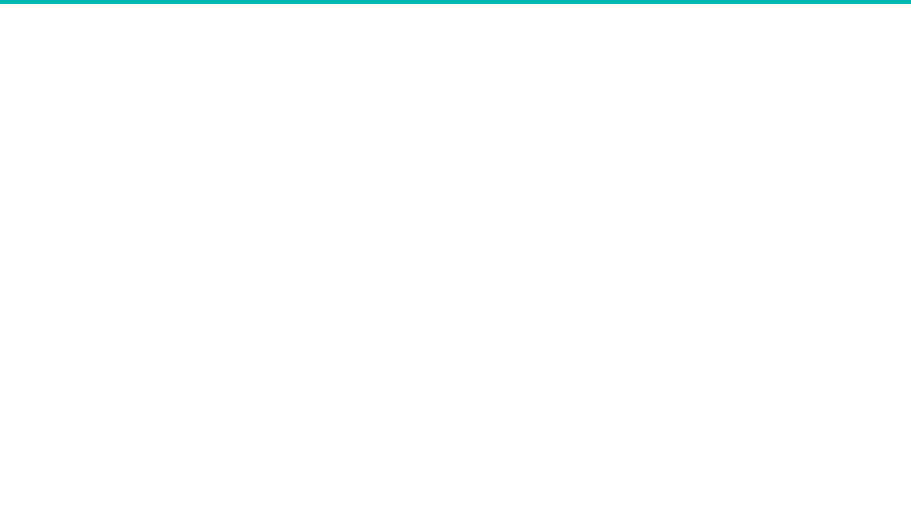


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- ACHE—Face-to-Face



JUNE 4-6

HILTON COLUMBUS AT EASTON

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JUNE 4-6
HILTON COLUMBUS AT EASTON

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