



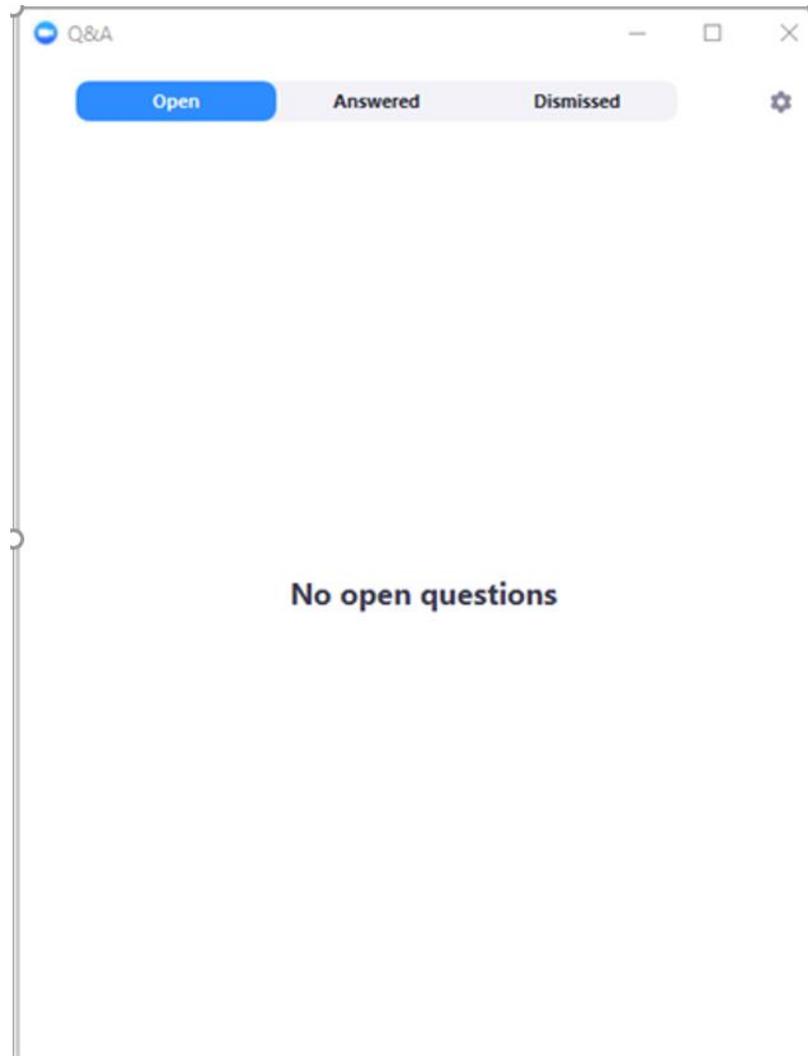
# DIVERSITY, EQUITY & INCLUSION: CULTURAL HUMILITY

July 27, 2022

# CONTINUING EDUCATION

- The link for the evaluation of today's program is:  
<https://www.surveymonkey.com/r/ImplicitBias7-27-2022>
- Please be sure to access the link, complete the evaluation form, and request your certificate. The evaluation process will remain open **two weeks** following the webcast. Your certificate will be emailed to you when the evaluation process closes after the 2-week process.
- If you have any questions, please contact Dorothy Aldridge (Dorothy.Aldridge@ohiohospitals.org)

# *SUBMITTING QUESTIONS*



# PRESENTER



**JAMES KNIGHT, ED. D.**

**CEO**

James Knight Consulting & Leading With Humility  
Elyria, OH

# Heart

A JOURNEY TOWARD CULTURAL HUMILITY

Dr. James L. Knight



# PART 2 – AUGUST 31, 2022

## Part Two – August 31, 2022

During the second session, leaders will examine the impact of cognitive biases on judgement. This session will focus on three heuristics: availability bias (decisions made based on knowledge that is readily available in our minds); representative (employs the use of past experiences to guide decision-making); and confirmation bias (the tendency to search for, interpret, favor, and recall information in a way that confirms one's preexisting beliefs).

August 31, 2022

7:00 a.m. – 8:00 a.m.

Click the following link to access the webcast: <https://ohiohospitals.zoom.us/j/87588695493>

## OHA collaborates with member hospitals and health systems to ensure a healthy Ohio

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