

From: [Media Relations](#)
To: [Media Relations](#)
Subject: News Release: ProMedica Toledo Hospital and ProMedica Bay Park Hospital Ranked A+ Overall in Patient Outcomes, Commitment to Equity and Community Health
Date: Thursday, July 16, 2020 8:25:11 AM
Attachments: [image002.png](#)
[image003.png](#)
[image004.png](#)
[image005.png](#)
[image006.png](#)

NewsRelease

 PROMEDICA | WELL CONNECTED.

Contact: [Jessica Hover](#)
Office: 567-585-0326
Cell: 419-262-0371
Web Site: www.promedica.org

ProMedica Toledo Hospital and ProMedica Bay Park Hospital Ranked A+ Overall in Patient Outcomes, Commitment to Equity and Community Health

TOLEDO, Ohio, July 16, 2020 – ProMedica announced today that ProMedica Toledo Hospital and ProMedica Bay Park Hospital both received an A+ overall score in the new Lown Institute Hospitals Index, which evaluates clinical care as well community impact in terms of health equity and inclusivity.

ProMedica Toledo Hospital is among the top 10 highest-ranking hospitals in Ohio.

The ranking system compared the performance of over 3,200 hospitals across the country, measuring three categories:

- **Civic leadership** – reflects an assessment of pay equity, community benefit spending, and inclusivity to evaluate how strongly hospitals are engaged with improving community health and well-being.
- **Value of care** - reflects how well a hospital avoids the use of low-value services, medical services that offer no clinical benefit to patients and may harm them.
- **Patient outcomes** - reflects a hospital's performance as it relates to its patients' health and experience of care. This category is calculated from three components: clinical outcomes, patient safety, and patient satisfaction

According to the Lown Institute, its new index is the first hospital ranking to take into account how much hospitals spend on community benefits, as well as the proportion of low-income patients they serve. It is also the first hospital ranking to take into account how well hospitals serve people of lower income or education levels, and people of color. For more details about the Lown Institute Hospitals Index, visit <https://lownhospitalsindex.org>

“At a time when communities are relying on them like never before, hospitals must rethink what it means to be great,” said Vikas Saini, M.D., president of the Lown Institute. “COVID-19 highlights how hospitals are essential community partners for anyone in need. To be great, however, a hospital cannot only provide care that’s high in quality. It must also deliver value and advance equality. Our index is designed to help them do just that.”

“We are proud to be recognized at a high level for our strong commitment to our patients, our employees and community,” said Dawn Buskey, president of ProMedica metro region acute care. “We are driven by our mission to improve health and well-being for every individual.”

The full list can be found here: <https://lownhospitalsindex.org/rankings/>.

ProMedica Toledo Hospital is a member of ProMedica, a mission-based, not-for-profit integrated healthcare organization headquartered in Toledo, Ohio. ProMedica serves communities in 28 states. The organization offers acute and ambulatory care, an insurance company with a dental plan, and post-acute and academic business lines. The organization has more than 56,000 employees, 13 hospitals, 2,100+ physicians and advanced practice providers with privileges, 900+ healthcare providers employed by ProMedica Physicians, a health plan, and nearly 400 assisted living facilities, skilled nursing and rehabilitation centers, memory care communities, outpatient rehabilitation clinics, and hospice and home health care agencies. Driven by its Mission to improve your health and well-being, ProMedica has been nationally recognized for its advocacy programs and efforts to address social determinants of health. For more information about ProMedica, please visit www.promedica.org/aboutus.



EMAIL CONFIDENTIALITY NOTICE

This Email message, and any attachments, may contain confidential patient health information that is legally protected. This information is intended only for the use of the individual or entity named above. The authorized recipient of this information is prohibited from disclosing this information to any other party unless required to do so by law or regulation and is required to destroy the information after its stated need has been fulfilled. If you are not the intended recipient, you are hereby notified that any disclosure, copying, distribution, or action taken in reliance on the contents of this message is strictly prohibited.

If you have received this information in error, please notify the sender immediately by replying to this message and delete the message from your system.