



Mike DeWine, Governor
Jon Husted, Lt. Governor

Maureen M. Corcoran, Director

Reinstatement of Ohio Medicaid FFS Hospital Utilization Reviews – Effective July 2020 Recoupment of Previously Denied Claims Past Appeal – Effective August 2020

Effective Wednesday, July 1 2020, ODM is reinstating all in-process FFS retrospective reviews of paid Medicaid inpatient and outpatient hospital claims by ODM contractor HMS Permedion. In-process reviews were suspended in March 2020 due to the COVID -19 emergency. This reinstatement includes requests for records, denial decisions, and all provider requests for first- and second-level appeals. HMS Permedion will issue reinstatement notices to hospital providers listing the affected claims.

1. Permedion will begin reviewing previously submitted records and issuing review decisions. Providers who received a Permedion record request for FFS hospital records – but have not submitted records – will receive a follow-up record request. Providers will be given a total of 30 calendar days from the date of the follow-up notice to submit records.
2. All in-process provider appeal requests submitted to Permedion and ODM-SURS for first and second-level appeals are reinstated.
3. Permedion will reissue initial denial determinations where the provider did not appeal, giving providers an additional 30 calendar days from the date of the notice to request appeal of denial decisions. ODM-SURS will also accept delayed second-level appeal requests.
4. Permedion will resume issuing new monthly hospital record requests for utilization reviews beginning August 2020. Providers will have 30 calendar days from the date of the notice to submit records.
5. Effective August 2020, ODM will resume monthly recoupment of all reinstated denials with completed appeals.
6. Providers may request that recoupment of denied claims be postponed up to 60 calendar days by submitting a written request to ODM-SURS; the request must be received no later than close of business, Friday July 17, 2020. All postponed recoupments will occur beginning October 2020.

For questions, please contact Permedion by email at odmur@hms.com, or contact the ODM Surveillance and Utilization Review Section by email at ODMSURS@medicaid.ohio.gov. Note that many staff are tele-working and email is the preferred method of communication. Include the Permedion case number and ICN number in all correspondence. Do not send PHI to ODM or Permedion via unencrypted email. Thank you.

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