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$7.8B
$91.7B

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2021 Ohio Hospital Patient Encounters: 36.9 million
30.5 million outpatient
1.4 million inpatient
5 million treated and released from ERs

The exponential growth in outpatient treatment options is lowering overall health care costs and reflects hospitals’ expanding role in providing wellness services.

Ohio Hospitals Serve the Needs of Patients 24/7/365
OHA leverages data and expertise to be the leader in influencing health policy, driving quality improvement initiatives and advocating for economic sustainability to serve our diverse membership.

OHA staff works with hospital members and government officials to lead statewide and regional hospital preparedness and response for public health emergencies, natural disasters, mass-casualty events and national events held in Ohio.

Ohio Is the Home of Internationally Renowned Hospitals for Adults, Children
Patients traveled to Ohio for care in 2021 from all 50 states, the District of Columbia, Puerto Rico, the U.S. Virgin Islands and more than 100 countries abroad.

Ohio hospitals contributed $7.8 billion in community benefit and drove $91.7 billion in economic impact while leading our state’s COVID-19 response.
Ohio Hospitals
Focus on Patient Education and Engagement to Make Our Communities Healthier, Safer and More Productive

OHA and our member hospitals collaborate to support communities by:
- Providing high-quality and compassionate care
- Improving health outcomes
- Ensuring access to affordable care
- Advancing health education and research
- Responding to community-specific needs
- Creating and sustaining jobs

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Ohio Hospitals Statewide Community Benefit Report

Ohio hospitals’ Net Community Benefit Increased 6% to $7.8 billion.

While leading the state’s response to the devastating pandemic, Ohio hospitals and caregivers increased their overall outreach to provide vital wellness services, health education, immunization clinics, health screenings and family support services.

The results of the community investment by Ohio’s nonprofit hospitals are measured annually in hospital- or health system-specific Community Benefit Reports. OHA aggregates the data for a statewide report. A national standard, set by the Catholic Health Association (chausa.org), defines what counts as community benefit. Nonprofit hospitals report their community benefit investments on Schedule H of their IRS 990 filing.

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Community Benefit Investments Increased 153% Over Past Decade

From 2010 to 2020, Ohio hospitals increased their net community benefit from $3.1 billion to $7.8 billion, or 153% reflecting hospitals’ deep investment in the communities they serve. Charity care began to decrease mid-decade with the expansion of Medicaid eligibility, but total uncompensated care increased 146%, driven in part by the growth of high-deductible insurance coverage.

Hospitals Are Major Economic Catalysts, Healing Ohio’s Economy and Expanding Community Outreach

Community Benefit Activities

- Clinical/community research and studies
- Free/discounted prescriptions and supplies
- Health professional education
- Meals and nutrition services
- Community health education
- Immunization clinics
- Health screenings
- Family support services

Hospitals Expanding Their Role Advancing Community Wellness

Ohio hospitals invested more than $4.8 billion in community benefit activities to improve the health of the local citizens, neighborhoods and communities they serve in 2020, up $718 million from 2019—all while battling a pandemic.

Community benefit activities include providing free or discounted medically necessary care and screening services, working to improve public health through wellness and nutrition activities, educating medical professionals and conducting research to fight disease.

The arrival of COVID-19 in 2020 further heightened hospitals’ obligation to help their neighbors. Hospitals served as community and regional hubs for testing, treatment and vaccinations.

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Health System Addresses the Pandemic’s Negative Impact on Substance Use Recovery

With facilities closed and the community on lockdown, people in recovery were disconnected from their care/support systems, and many relapsed. Emergency calls for overdoses in the Chillicothe area increased nearly 40% in 2020.

Adena Health System, which received a grant the prior year to expand Ross County’s Hope Partnership Project through the Ross Community Opioid Response Program, redirected staff and funding for consortium providers to stay connected to each other and those in recovery via technology. Other connectivity tools launched by HPP member organizations include a peer recovery campaign aimed at relapse prevention and the relaunch of a 2-1-1 resource hotline to connect families and a user ready for change to treatment resources.

Table: Ohio Hospitals Statewide Community Benefit Report

<table>
<thead>
<tr>
<th>Activity</th>
<th>FY2019</th>
<th>FY2020</th>
<th>% Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Charity Care</td>
<td>$559 million</td>
<td>$675 million</td>
<td>22%</td>
</tr>
<tr>
<td>Community Benefit Activities</td>
<td>$4.5 billion</td>
<td>$4.8 billion</td>
<td>6%</td>
</tr>
<tr>
<td>Medicaid Loss</td>
<td>$3.0 billion</td>
<td>$3.1 billion</td>
<td>4%</td>
</tr>
<tr>
<td>Medicaid DSH Payment</td>
<td>$411 million</td>
<td>$457 million</td>
<td>11%</td>
</tr>
<tr>
<td>Medicare DSH Payment</td>
<td>$327 million</td>
<td>$350 million</td>
<td>7%</td>
</tr>
<tr>
<td>Net Community Benefit</td>
<td>$7.4 billion</td>
<td>$7.8 billion</td>
<td>6%</td>
</tr>
<tr>
<td>Medicare Loss</td>
<td>$1.3 billion</td>
<td>$1.7 billion</td>
<td>26%</td>
</tr>
<tr>
<td>Bad Debt</td>
<td>$1.4 billion</td>
<td>$1.3 billion</td>
<td>4%</td>
</tr>
<tr>
<td>Total Uncompensated Care</td>
<td>$10.1 billion</td>
<td>$10.8 billion</td>
<td>7%</td>
</tr>
</tbody>
</table>

Source: Aggregated from self-reported member hospital surveys, fiscal 2020 Ohio hospital IRS 990 filings, and Medicare and Medicaid cost reports covering the same period. Ohio hospitals provide charity care, uncompensated care, and Medicare hospital payments, are supplemental payments for eligible hospitals that serve large numbers of Medicaid and other low-income patients.
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IN 2022, OHIO HOSPITALS:

DIRECTLY EMPLOY OVER
251,700
OHIOANS

PAY
$20.7 BILLION
IN DIRECT WAGES

INDIRECTLY
SUPPORT ANOTHER
272,000
OHIOANS

COMMUNITY BENEFIT ACTIVITIES

Clinical/community research and studies
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Free/discounted prescriptions and supplies
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Health screenings
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COMMUNITY BENEFIT ACTIVITIES
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FY2020-20 CHANGE
22%
6%
4%
11%
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26%
4%
7%

Ohio Hospitals provided $3.1 billion in uncompensated care for which no payment was received. This is up $732 million from the year before.

Charity Care
Every Ohio hospital has a discount policy based on a patient’s income and other factors to reduce the cost of care for those unable to pay. Hospitals also provide free basic care to the indigent or uninsured Ohioans through the Hospital Care Assurance Program. Ohio hospitals provided $675 million in charity care, up 21%.

Medicaid/Medicare Shortfalls
Government payer reimbursement rates are, on average, below the cost the hospital incurs to provide the service, resulting in payment shortfalls. Ohio hospitals recorded $4.8 billion in Medicaid and Medicare losses.

Bad Debt
The number of uninsured Ohioans has increased slightly, but the number of patients with high deductibles is contributing to a growing volume of people unable to pay hospital bills after the insurance reimbursement is received. Ohio hospitals had to manage and offset bad debt of $1.3 billion.

Total Uncompensated Care
$10.8B
$4.8B
$1.3B
$675M

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