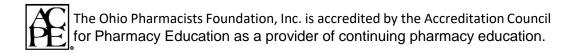


# A COMPREHENSIVE APPROACH TO OPIOID STEWARDSHIP

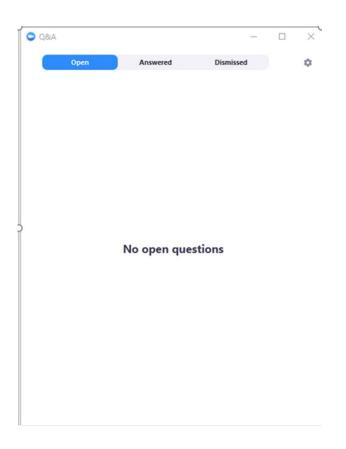
January 20, 2022

#### **CONTINUING EDUCATION**

- The link for the evaluation of today's program is: <u>https://www.surveymonkey.com/r/OpioidStewardship-1-20-22</u>
- Please be sure to access the link, complete the evaluation form, and request your certificate. The evaluation process will remain open <u>two weeks</u> following the webcast. Your certificate will be emailed to you when the evaluation process closes after the 2-week process.
- If you have any questions, please contact Dorothy Aldridge (Dorothy.Aldridge@ohiohospitals.org)



### SUBMITTING QUESTIONS



#### **ACKNOWLEDGEMENT**

The Ohio Hospital Association received a grant from Covery's Community Healthcare Foundation to support this opioid stewardship effort.

## Making Opioid Stewardship Actually Happen

Alicia Mikolaycik Gonzalez, MD, FACEP

Regional Director & Clinical Training Lead, CA Bridge Emergency Physician & Opioid Stewardship Champion, Dignity Health





CA Bridge is a program of the Public Health Institute. The Public Health Institute promotes health, well-being and quality of life for people throughout California, across the nation, and around the world.

© 2021, California Department of Health Care Services. This material may not be reproduced or disseminated without prior written permission from the California Department of Health Care Services.

No financial disclosures.

(Any brand names are said from habit only!)

## Problem Defined.

Opioid OD > Car Crash Deaths Spike in synthetic drug use Rising opioid deaths a term use After 5 days, 6%

#### Vision seen...

Comprehensive Opioid Stewardship at every site!

## Solutions Explained.

Prevention: ALTO, Rx Guidelines

<u>tment</u>: MAT

<u> Iction</u>: Naloxone,

edle exchange n counseling, etc.

Where you've been...

# But how do we make it happen?!

### **CA Bridge Model**

#### Revolutionizing The System Of Care



Low-Barrier Treatment



Connection to Care and Community



Culture of Harm Reduction

Starting out 2019: 28 sites









## Pro Tip #1:

### Establish Leaders.

Calendar logistics & reminders

Set the agenda

Support questions

## Pro Tip #2:

## Build a support network.

Site, hospital system, association...
Schedule regular touch bases
Gain & give accountability
Troubleshooting support

### **Opioid Stewardship Team Members**

#### **LOCAL TEAMS**

- ED RN & Clinician
- Pharmacist
- Care Coordination
- Outpatient provider/contact
- Inpatient RN & Hospitalist
- Executive Sponsor

#### **LARGER TEAMS**

- Subject matter expert(s):
   Clinician, RN, Pharmacy
- Admin/Technical Support
- Executive Sponsor/Support

+ Support from OHA, CA Bridge, ACEP, etc.

## We've got a team. Now what?!

### CABridge.org



SEPTEMBER 2020

Blueprint for Hospital Opioid Use Disorder Treatment

A patient-centered approach to 24/7 access to medication for addiction treatment

### Implementation Checklist

#### **Start Treatment**

- Ensure buprenorphine is on formulary and available in the hospital.
- Share treatment protocols with nursing teams, pharmacy teams, and coordination teams (social work, case management, patient navigation) and post in visible locations.
- Ensure there are no barriers (e.g., unnecessary diagnostic testing) that delay the start of treatment. Provide medications on discharge.

#### **Connect Patients to Ongoing Care**

- Hire a substance use navigator (SUN) or dedicate other staff to link patients to care.
- Provide training and support to prepare navigators to function effectively.
- Establish informal or formal relationships with at least one clinic or outpatient setting that provides MAT.
- Develop patient materials including list of MAT follow-up options, discharge instructions,
- Establish a patient-centered referral process including workflows for night and weekend follow-up.

#### **Change Hospital Culture**

- Learn about harm reduction and trauma-informed care and integrate them into your clinical practice.
- Educate providers and staff about the use of non-stigmatizing language through flyers or presentations.
- Print and hang patient-facing signs in ED lobby and patient care areas.

#### Initial Action Items

- 1. Identify important stakeholders & reach out! (ED, Pharmacy, Hospitalist, Outpatient)
- 2. Set up for prevention & treatment:
  - Prepare site-branded Opioid Prescribing
     Guidelines & patient education
  - 2. Get ALTO meds on formulary
  - 3. Get **Buprenorphine** on formulary
  - 4. EHR ALTO/MAT orders/order sets
  - 5. X-waiver clinicians

#### Initial Action Items

- 3. Establish a **referral process with** at least one MAT clinic, & one Telehealth provider.
- 4. Designate a person responsible for the "warm handoff" / linkage to care Substance Use Navigator, Social Worker, charge RN, etc.

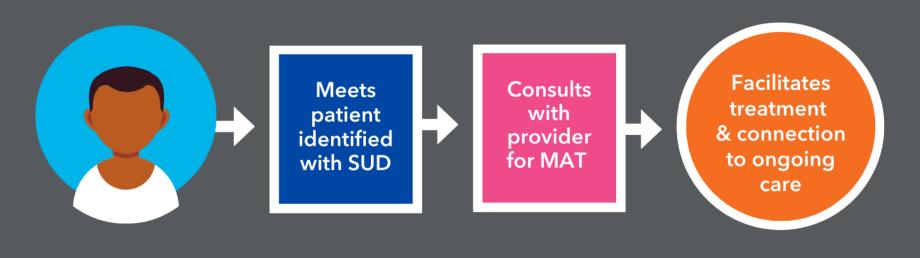
### Substance Use Navigators

#### TRANSFORMING ADDICTION TREATMENT



#### The Substance Use Navigator

guides patients with acute substance use disorder (SUD) through the emergency department and beyond.



#### **SUN Alternatives**

Social Worker

PA / NP

**Unit Clerk** 

Case Manager

Scribes

RN

Take home: Have staff equipped to facilitate the *bridge* to care – from the ED to the outpatient setting.

#### Warm Handoff Must Haves

- In-person option (<a href="https://findtreatment.samhsa.gov/">https://findtreatment.samhsa.gov/</a>) <a href="https://findtreatment.samhsa.gov/">and</a>
- Telehealth options:

Bicycle Health
Kaden Health

BrightHeart Health
Workit Health (Ohio)

- Smooth Referral Process phone v. voicemail v. fax
- Patient support including clear instructions (in patient's language!) & who to call with questions
- X-waivered ED team to write Bup Rx

## Pro Tip #3:

# Create a smooth referral process for ongoing care.

Who, Where, & How

#### Initial Action Items

5. \*\*Education plan for <u>everyone</u>\*\*

re: ALTO, Rx guidelines, & MAT basics

- 1. Pharmacy
- 2. RNs
- 3. Clinicians
- 4. Care Coordination

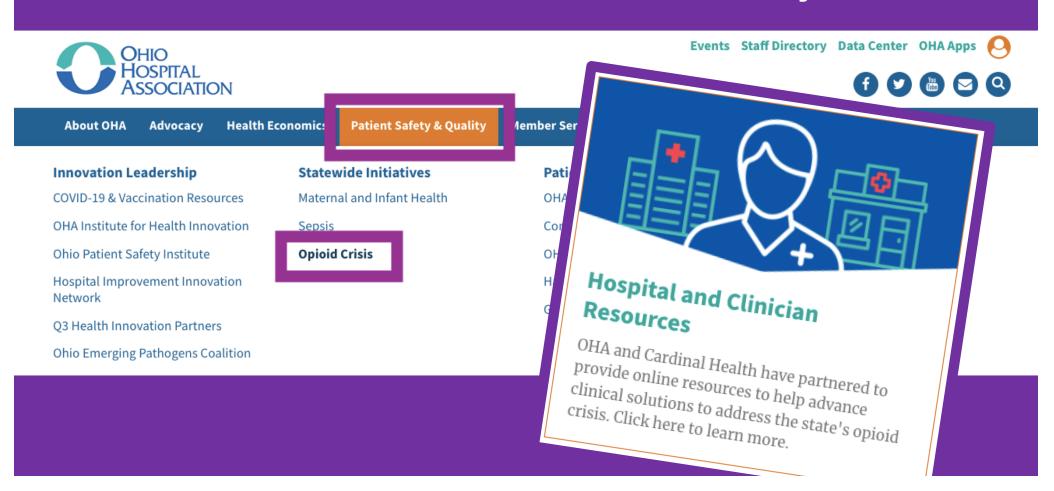


#### Good news: This education already exists!

- CA Bridge YouTube Channel Browse away!

  Includes below and more re: substance use navigation, full spectrum opioid stewardship, alcohol use treatment, etc.
- Alternatives to Opioids (ALTO) in pain treatment
- FAQ on MAT 12min basic intro for anybody!
- Treating Acute Opioid Withdrawal in the ED 20min basics
- RN Call to Action in MAT 7min
- ASAM Buprenorphine Mini-Course 1hr, for clinicians

#### Good news: This education already exists!



## Pro Tip #4:

# Map timeline for initial & subsequent Action Items.

Include <u>education</u> plan!

Use CA Bridge & OHA

resources to help you

# We've got a plan. Time to get 'em involved!

Sounds great! We're in!

I'm in... but let's be real. You're going to have to remind me!

Cool...
No
thanks.

## Let Green Lights Shine!

Sounds great! We're in! 1. Let them lead!

Resource development

Present at meetings

Case examples

Pilot projects

2. Pair with weaker sites

## Engage Yellow Lights

You're going to have to remind me!

- 1. Make remembering *easy*Calendar invites & reminders
  Accountability for absence
- 2. Make it worth it

  Use their time well!

  Share successes

## Motivate Red Lights!

Do this... but <u>later</u>.
 Iron the kinks out
 Set the "standard"
 Positive peer pressure!

2. Use an Executive Sponsor

Cool...
No
thanks.

## Pro Tip #5:

## Have a strategy for inclusion.

How will you engage your green, yellow, and red lights?
When? On what timeline?

## Pro Tip #6:

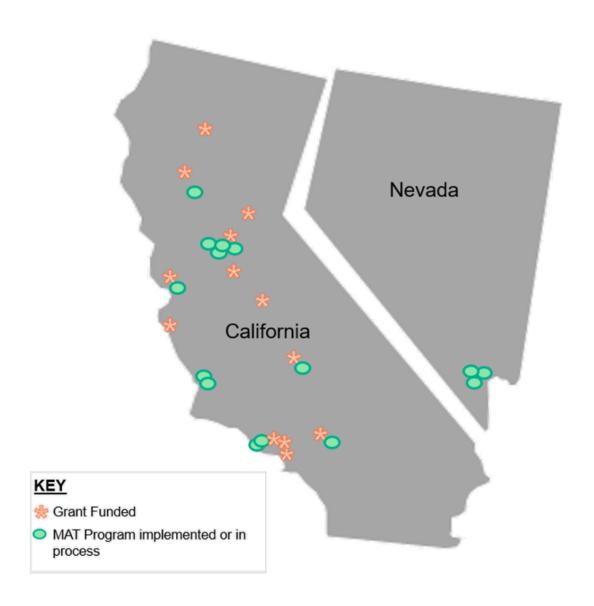
## Secure Executive support.

\*Chief Medical Officer
\*Chief Nursing Executive/Officer
\*Quality Department
Pharmacy / RN & Dept Medical Directors

## We did all of this in CA and it's working...

Starting out 2019: 28 sites





Starting out 2019: 28 sites

Current Status: 50+ hospitals in CA currently access points for patients with SUD.

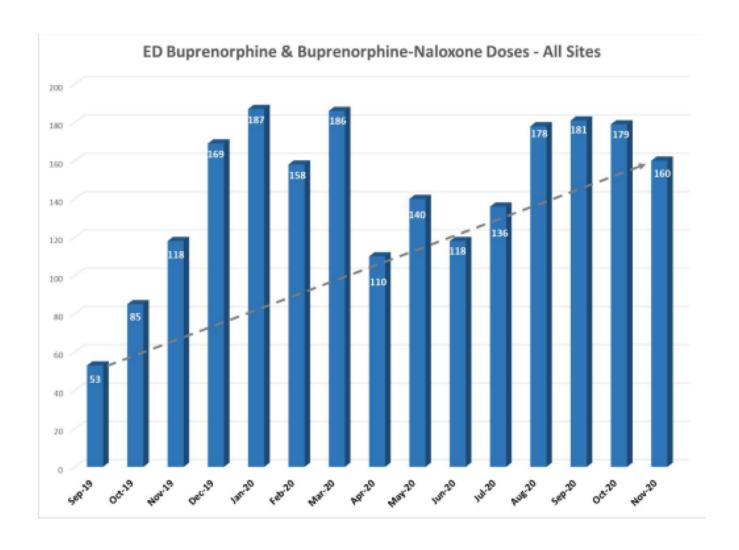
And many others nation wide...





## MAT:

Our First Year



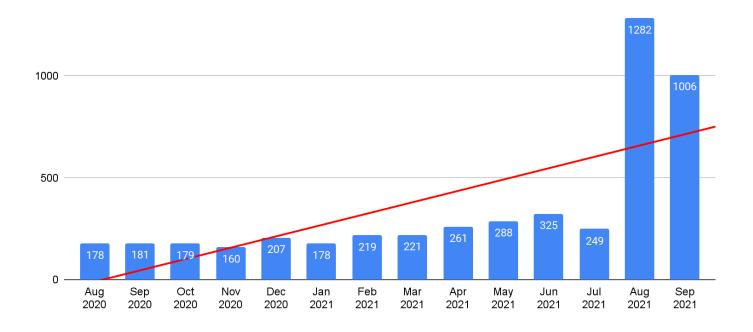
#### **ED Buprenorphine & Buprenorphine-Naloxone Doses by Month**

Aug 2020 - Sep 2021

1500

## MAT:

### Year #2!



# MAT Mentorship: Using our experience as a strength



#### **MAT Champions (MATch)**

What: A mentorship program to encourage and support the care of patients with opioid use disorder.

When: To launch late April 2021 and continue through October 2021.

Who: A mentorship program bringing together MAT champions/experts (mentors) with providers new to MAT care (mentees). We welcome inpatient and outpatient providers across CommonSpirit Health. Executive sponsorship from Drs. Alisahah Cole and Gary Greensweig, and supported by the Addiction Treatment Access Group (ATAG).

Sign up or express interest as a mentor or mentee online at: commonspiritpophealth.org/match-program. Or contact the Addiction Network at addictionnetwork@dignityhealth.org.



#### **Aims**

- Increase access to compassionate, evidencebased MAT care;
- 2 Promote equity for all substance use disorder patients seeking care across CSH:
- 3 Support providers and staff in providing addiction care with high-value tools and guidelines;
- Foster professional mentorship and support that promotes evidence-based practice;
- 5 Highlight and learn from best-practice champions across CSH.

## Opioid Prescriptions and Physician Opportunities

The following three areas have been identified as TOP opportunities to align with patient safety and the CDC guidelines for opioid use.

#1

Prescription Quantity

The ideal is up to 3 days;

over 7 days is rarely required

#2

Type of Opioid

Utilize Immediate Release opioids (rather than

extended release)

#3

Opioids & Benzodiazepines

Avoid concurrent use if possible

(this has a Black Box warning)



## **Emergency Department Opioid Prescribing Guidelines**



Dignity Health is committed to delivering compassionate, high-quality, and affordable health services to all individuals seeking care in our emergency departments. Recognizing the impact of the opioid epidemic, and in accordance with recommendations made by the Center for Disease Control (CDC) and the American College of Emergency Physicians (ACEP), we recommend the following guidelines to decrease the risk of addiction and overdose in the patients we serve.

These guidelines do not establish a standard of care, and each patient requires a unique treatment plan. They are intended to serve as a resource for emergency clinicians to standardize the use of opioids in the emergency department and to empower clinicians in the challenging encounters that involve the use and misuse of opioids.

- 1. One Provider: Ideally, one medical provider should provide all opioids to treat a patient's chronic pain.
- 2. Discouraged Practices:
  - Administration of IV and IM opioids in the ED for the relief of acute exacerbations of chronic pain.
  - · Replacement prescriptions for controlled substances that were lost, destroyed, or stolen.
  - Replacement doses of methadone for patients in a methadone treatment program.
  - · Prescribing long-acting or controlled-release opioids (eg., OxyContin, fentanyl patches, methadone).
  - Administration of Demerol (meperidine).
- 3. PDMP: ED providers should use the state's prescription drug monitoring program (PDMP) when appropriate.
- 4. Coordination of Care: EDs and ED providers should strive for coordination of care as follows:
  - Work together with pain clinic or clinician regarding pain agreements in place.
  - . Coordinate the care of patients who frequently visit the ED using an ED care coordination program.
  - . Maintain a list of clinics that provide primary care for patients of all payer types.
  - Perform screening, brief interventions, and treatment referrals for patients with suspected prescription opioid abuse problems.
  - For exacerbations of chronic pain, contact the patient's primary opioid prescriber or pharmacy, and only
    prescribe enough pills to last until the office of the patient's primary opioid prescriber opens.
- Substance Abuse Screening: ED patients should be screened for risk factors for substance abuse prior to prescribing opioid medication for acute pain.
- 6. Prescription Duration: Prescriptions for opioid pain medication from the ED for breakthrough pain in acute injuries, such as fractured bones, in most cases should not exceed three days. Providers should counsel patients regarding the use of non-opioid medications (e.g., NSAIDs) as their first line pain medication.
- 7. No Legal Requirement to Treat with Opioids: The law does not require ED providers to use opioids to treat pain. ED providers should use their clinical judgment when treating pain. The provider should have an open conversation with the patient regarding the indication, or lack thereof, for using opioids for pain.



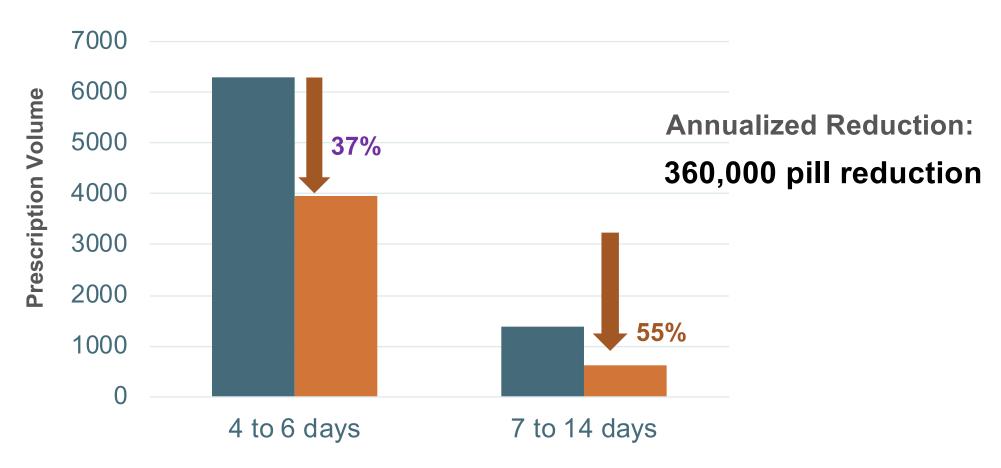
Content authors: Alicia Kurtz, MD; Gregg Miller, MD; Neil Parikh, MD; Rob Wyman, MD; Katie Hesse, RN; Candace Fong, PharmD

• www.cdc.gov/mmwr/volumes/65/tr/tr/6501e1er.htm

• www.cdc.gov/mmwr/volumes/65/tr/tr/6501e1er.htm

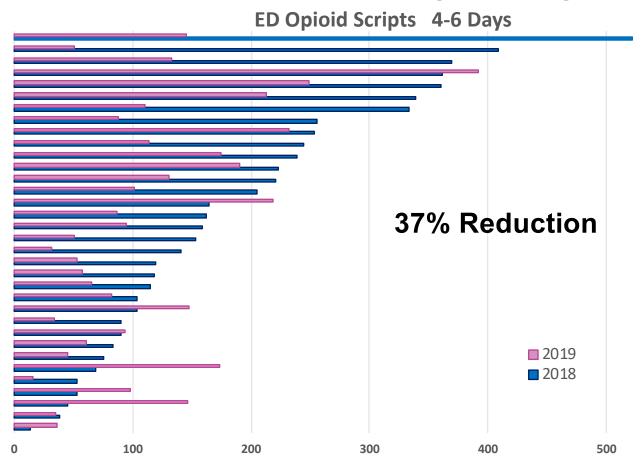
## **Opioid Prescribing Practices**

Comparison of 2018 and 2019 Practices (comparative 3 month snapshots)



## **Opioid Prescribing Practices**

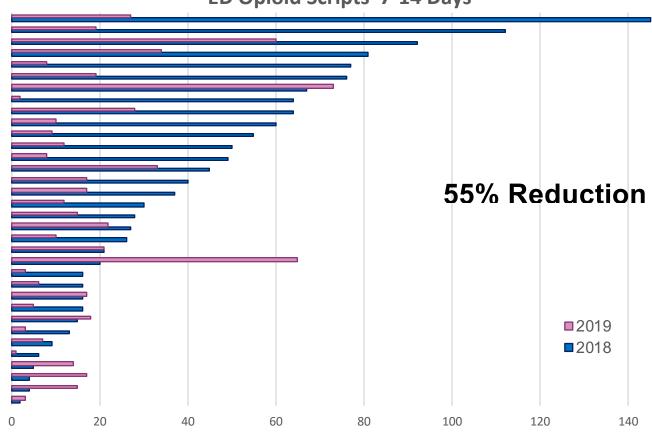
**Prescription Volume Reductions by Facility** 



## **Opioid Prescribing Practices**

#### **Prescription Volume Reductions by Facility**

**ED Opioid Scripts 7-14 Days** 



## Pro Tip #7:

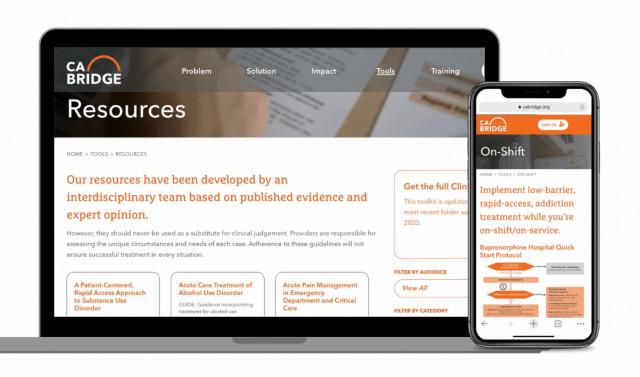
## Measure & report back.

Identify priorities
Establish baseline
Track progress
Find gaps or refresher needs

## Pro Tips to Make it Happen:

- Establish Leaders.
- 3. Build a support **network**
- Create a smooth patient referral process
- Map Action Items & Timeline (including education plan for everyone!)
- 5. Have a strategy for inclusion (red/yellow/green)
- Secure Executive Support
- Measure & report back

## CABridge.org Resources





## CABridge.org Resources



SEPTEMBER 2020

Blueprint for Hospital Opioid Use Disorder Treatm

A patient-centered approach to 24/7 access to medication for addiction treatment



CA Bridge MAT Toolkit for Nurses

A patient-centered approach to 24/7 access to medication for addiction treatment



JANUARY 2021

Substance Use Navigation Toolkit



## CABridge.org Resources

#### Acute Pain Management in Patients on Buprenorphine (Bup)\* Treatment for Opi

James Gasper, PharmD, Andrew Herring, MD, Kyle Harrison, MD, Sky Lee, MD, Hanna



pression are common: Instill sense of control, provide f-management techniques such as mindful meditation. certainty, confusion. Positioning, splinting, and physical d be maximized. Minimize unnecessary NPO status. ve meds to treat symptoms (ie. diphenhydramine, ndansetron, melatonin, baclofen, etc).

#### Acetaminophen and NSAIDs both around the clock if not contrainidicated.

Non-opioid analgesia

apentinoids

SNRI/TCA

nal Anesthesia

Alpha-2 agonists

**IV** Lidocaine

Ketamine & Magnesium



maint

Metha

Contir

pain (

Do N

Naltı

to el

PΟ

full (

Calcii

Ca

pati

Met

#### **Buprenorphine (Bup) Hospital Quick Start**

- · Any prescriber can order Bup in the hospital, even without an x-waiver.
- · Bup is a high-affinity, partial agonist opioid that is safe and highly effective for treating opioid use disorder.
- · If patient is stable on methadone or prefers methadone, recommend continuation of methadone as first-line treatment

#### opioid withdrawal? YES (stop other opioids)

#### Start Bup after withdrawal

Supportive meds prn, stop other

#### Administer 8mg Bup SL



Withdrawal symptoms improved?

YES

#### Administer 2<sup>nd</sup> dose

Inpatient: 8mg. Subsequent days, titrate from 16mg with additional 4-8mg prn cravings. ED: 8-24mg. Consider discharge with higher loading dose.

#### **Maintenance Treatment** 16 mg Bup SL/day

Titrate to suppress cravings; Usual total dose 16-32mg/day

#### Discharge

· Document Opioid Withdrawal and/or Opioid Use

#### No Improvement Differential Diagnosis:

- Withdrawal mimic: Influenza DKA, sepsis, thyrotoxicosis, etc. Treat underlyling illness.
- Incompletely treated withdrawal: Occurs with lower starting doses; improves with more Bup.
- Bup side-effect: Nausea, headache, dysphoria. Continue Bup, treat symptoms with supportive medications.
- Precinitated withdrawal: Too large a dose started too soon after opioid agonist.

Usually time limited, selfresolving with supportive medications

precipitated withdrawal, OK to stop Bup and give short acting

#### **Buprenorphine Dosing**

- · Either Bup or Bup/Nx (buprenorphine/naloxone) films or tab sublingual (SL) are OK.
- . If unable to take oral/SL, try Bup 0.3mg IV/IM. . OK to start with lower initial dose: Bup 2-4mg SL
- . Total initial daily dose above 16mg may increase
- duration of action beyond 24 hrs. · Bup SL onset 15 min, peak 1 hr, steady state
- · May dose gday or if co-exisiting chronic pain split dosing TID/QID.

#### \*Complicating Factors

- · Altered mental status, delirium, intoxication
- · Severe acute pain, trauma or planned large surgeries · Organ failure or other severe medical illness
- Recent methadone use

#### \*\*Diagnosing Opioid Withdrawal Subjective symptoms AND one objective sign

Subjective: Patient reports feeling "bad" due to withdrawal (nausea, stomach cramps, body aches, restlessness hot and cold stuffy nose).

Objective: [at least one] restlessness sweating rhinorrhea, dilated pupils, watery eyes, tachycardia, vawning, goose bumps, vomiting, diarrhea, tremor

#### Typical withdrawal onset:

- ≥ 12 hrs after short acting opioid
- ≥ 24 hrs after long acting opioid
- ≥ 48 hrs after methadone (can be >72 hrs)

If unsure, use COWS (clinical opioid withdrawal scale). Start if COWS ≥ 8 AND one objective sign.

#### If Completed Withdrawal:

Typically >72 hrs since last short-acting opioid, may be longer for methadone. Start Bup 4mg q4h prn cravings, usual dose 16-32mg/day. Subsequent days, OK to decrease frequency to qday

#### **Opioid Analgesics**

#### Starting Buprenorphine **Outside of Hospitals/Clinics**

#### Vait, Withdraw, Dose

r medical issues or with lower opioid tolerance in pills like Norco or Percocet)



great! Just do that again.

with your care team to find ways to make it better.



tongue (sublingual).

#### time on Bup:

team and if possible take a "day off."

alcohol or pills makes starting Bup harder. Be safe. ce you still feel withdrawal.

ike you feel sick or sleepy.

#### DAY 1

nd have a place to rest.

you feel very sick from withdrawals (at least 12 hours is best).

let or strip (4mg) under your tongue & let it dissolve. rse after the first dose,

Vavigator or go to the ER.

4mg) in an hour to feel well. another 4mg every 6 hours, up to 24 mg.

Split 8mg film

or tablet in half.

# Join us.

cabridge.org

Visit our website for tools and resources

cabridge.org/join-us

Join our email list for new announcements







@BridgeToTx







www.cabridge.org



Alicia M. Gonzalez, MD, FACEP
Regional Director & Clinical Training Lead
203-293-5790
agonzalez@cabridge.org

## **OPIOID GAP ANALYSIS**

Opioid Stewardship Program Leadership Assessment	
1. Contact Information	
Name	
Title	
Email Address	
Hospital Name	
Health System Name	
* 2. State in which	your hospital is located:
New Jersey	
Ohio	
Pennsylvania	
3. Has your facility's leadership identified opioid stewardship as a facility/system priority supported by strategic and operational planning?	
Yes	
○ No	

https://www.surveymonkey.com/r/OPIOID2021

## OHA collaborates with member hospitals and health systems to ensure a healthy Ohio

James Guliano, MSN, RN, NPD-BC, NEA-BC, FACHE Vice President, Operations & Chief Clinical Officer james.guliano@ohiohospitals.org

**Ohio Hospital Association** 

155 E. Broad St., Suite 301 Columbus, OH 43215-3640

T 614-221-7614 ohiohospitals.org





