Atrium Medical Center
Sepsis Crisis Committee

Lori Nichols RN, MSN, CCRN, ACNS-BC, CTTS
Clinical Nurse Specialist
Program Manager, Senior Emergency Center

Melissa Dinsmore, MS, RN, APRN, CCNS, CWCN
Clinical Nurse Specialist
Orthopedics
About Atrium

Mission
We will **Improve the Health of the Communities**
we serve with others who share our commitment
to provide high-quality, cost-competitive health care services.

Vision
People will **Choose** Premier Health over any health system in southwestern Ohio.
We will **Earn** their choice, and **Grow** our market leadership, by anticipating their needs and exceeding their expectations.

Values
We . . .
. . . **Respect** each person’s dignity.
. . . act with **Integrity** to do the right thing in all aspects of our responsibilities.
. . . serve with **Compassion** that embraces each individual’s concerns and hopes.
. . . commit to **Excellence** as a measured to the highest level of performance.
Sepsis, this is war!
Summer 2017

• June, July, August
  – Sepsis Core Measure fall outs continue, including mortalities

• August 9th - Quality Case Review
  – Opportunities identified

• August 23rd - Lori and Melissa meet to formulate a plan of action regarding sepsis crisis
  – Started Sepsis Crisis Process Map
  – Registered for Ohio Hospital Association Sepsis Awareness webinar
August 2017

- Team learned there are no formal means of sharing education/updates with physicians

- **Monthly AMC Quality Sepsis Meeting**
  - Updated group regarding Lori and Melissa’s developing plan of action

- **Contacted Marketing Department**
  - For printed copies of “Sepsis Awareness Posters”

- **Met with Lead AMC Hospitalist**
  - Provided complete update on Sepsis Crisis action plan
September 2017

• Week 1
  – Met with AMC Nursing Directors to get buy in of Sepsis Crisis Action Plan

• Week 2
  – Met with AMC Chief Nursing Officer to request support of Plan

• Week 3
  – Sepsis Crisis Committee presentation to ANEC

• Week 4
  – Started planning education for new Sepsis Crisis Committee members
October 2017

- **Beginning of the month Sepsis Crisis Activities**
  - Update with AMC Chief Medical Officer
  - Worked with AMC Quality Department
  - Met with Lead Hospitalist to discuss physician role of “Sepsis Ambassador”

- **October 19th - Premier System Sepsis Meeting**
  - Sepsis Alert in Triage

- **October 23rd - First Sepsis Crisis Committee Meeting**
  - Members included Hospital Unit Educators and at least 1 bedside RN (Sepsis Champion)
November 2017

- Two weeks after the initial Sepsis Crisis Committee (SCC) Meeting
  - Met with Committee again to provide additional education
    - Sepsis Pathophysiology
    - Sepsis Core Measures
    - Binders and Sepsis Awareness Pins

- November 20th - Began Monthly Sepsis Crisis Meeting

- Met with Lead Hospitalist (Sepsis Ambassador)
  - Physician education, adding AO to Sepsis Crisis Committee, initiating ACT calls for Focused Exam requirement during off hours
December 2017

- Began Sepsis BPA (Best Practice Alert) monitoring

- December 1st - 15th
  - SCC work on Unit Education Rollout Plans

- December 12th - AMC Quality Sepsis Fallouts meeting
  - Decision to return to every two weeks SCC meetings

- December 19th
  - Update with CMO
January 2018

• **January 2\textsuperscript{nd}**
  – Update with CNO

• **January 22\textsuperscript{nd} - SCC Meeting**
  – BPA presentation
  – Decision to provide BPA reports to each unit

• **January 23\textsuperscript{rd}**
  – Unit Educators and Sepsis Champions began “One on one” BPA education
February 2018

• February 5th - OHA Interview

• February 19th - Bi-monthly SCC meetings continued
  – Pharmacy Presentation “Antibiotics used in Sepsis”, 1.0 CE provided

• Sepsis BPA monitoring and “one-on-one” education continued

• AMC Rehabilitation Unit (IPR) and Family Birthing Center join SCC
Improvements in BPA Completion
Spring 2018

- **March 5th - SCC Meeting**
  - “Sepsis Abstraction Process / Methodology and a History of Core Measures” presented by AMC Quality Department

- **March 19th - Sepsis Crisis Committee members vote to move to once a month meetings**
  - Physician Sepsis Ambassador presented “Lactate Acid Levels in Sepsis” with question and answer session.
  - Committee members provides with handout “Sepsis Lab Values” and “Elevated Lactate Acid” article

- **April 9th - Monthly SCC meeting**
  - “What is qSOFA?” presentation
This is a marathon, not a sprint.

“The secret to getting ahead is getting started.”

Mark Twain